INFORMATION ON USING COOKIES

CONTROLLER

Payout a.s., with the registered seat at Juraja Slottu 2718/4, 010 01 Žilina, Company ID No.: 50 487 787, Tax ID No.: 2120355336, company registered in the Business Register of District Court in Žilina, Section: Sa, Insert No. 11032/L (the "**Controller**")

COOKIES

If using our websites, please note that we use cookies to distinguish you from other users of the websites as well as to enhance your comfort while browsing. In this information on using cookies, we will explain to you, how you can check which cookies we use, and you will learn more about them.

WHAT ARE COOKIES?

Cookies are used to collect information on website visitors for specific purposes. They are text files with small amounts of data which a website stores in your PC, mobile or other device while you are browsing it. Thanks to this file, the website can, for certain time, store information on your steps and preferences (such as username, language settings, font size and other display settings), so that you would not have to specify them the next time you visit or browse the website. Cookies have various functions, and they generally improve the users' comfort. Cookies can also be necessary for maintaining the website condition during your visit.

WHICH COOKIES DO WE USE?

There are various cookies which are used for different purposes. In this part, various functions, for which we use cookies, are described. However, not all described types of cookies will be used at each of your visits to our website.

As the Controller, we store cookies on your device, in particular, to ensure the proper functioning of our website. We also use cookies for advertising and marketing purposes as well as to monitor the number of visitors to our website and to learn how the visitors behave on our website and how they use it. The findings help us to improve the functionality of our website, for example by ensuring that the users find what they are looking for more quickly, to personalize the website content and to adapt it to the needs of specific users. We also use Google Analytics for this purpose.

The information on how Google uses data while you are using our website can be found below: http://www.google.com/intl/cs/policies/privacy/partners/.

- Zendsek
  - https://www.zendesk.com/company/privacy-and-data-protection/
- Hotjar
  - https://www.hotjar.com/legal/policies/privacy/
- Facebook – Marketing

For clarification, our website especially uses the following types of cookies for the following reasons:

- **Technical cookies**. Are essential for the functioning of our website. Please, note that if you block these cookies, we will not be able to ensure the correct and smooth functioning of our website, which may even not run at all without these files.

- **Analytical/performance cookies**. Represent a way of collecting statistical information on the way in which you use our website, they monitor your visits, thus serving especially for our analysis and improving of our website and enhancing its performance. They help us to determine which websites are the most popular and which are not, and to monitor the behavior of the visitors on the website. The information collected by these cookies is comprehensive and anonymous. These cookies do not identify you as an individual; they

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only identify the access to the websites and the behavior of users accessing the website from a certain device. If you block these cookies, we will not know, when you visited our website, or we will not be able to ensure correct and smooth functioning of our website.

● **Advertising and marketing cookies/targeting cookies**. Represent the manner in which we display advertising content that is adapted to your interests. These cookies can collect information on your habits when browsing our website, and, by using them, we can target direct marketing communication towards you more effectively. We can also use them to create your interest profiles and display advertisements on other websites based on them. These cookies do not store your personal information directly, but through unique identifiers of your browser and internet device. The collection of your behavior on a website for the purpose of targeted advertising is usually activated based on your consent. Data collection in this manner is voluntary, and we will never use these cookies, unless you allow them. Moreover, you can withdraw the consent at any time by changing the settings of your web browser. In such a case, less targeted promotion will be displayed for you on the websites.

First-party and third-party cookies

On our website, we use first-party as well as third-party cookies.

The first-party cookies are cookies originating directly from our website.

Third-party cookies belong to other entities which also manage them, e.g. our business partners or service providers. These cookies might be necessary to display certain forms or for the chat functionality (Zendesk). When using third-party cookies, we recommend you read the information on using such cookies that is provided in the personal data protection principles on the websites of the respective third-party.

Information on the cookies we use on our website and for what purpose can be found below:

https://payout.one/	- Cookies are used to save the consent to the processing of cookies
	- On our websites, we use tools to collect information on the visitors' behavior
	  - Google Analytics
	    o https://support.google.com/analytics/answer/7318509?hl=en
	  - Hotjar
	    o https://www.hotjar.com/legal/policies/privacy/
	- Third-party cookies for the chat functionality (Zendesk). Our websites contain links to *Zendesk*. For more information on the specific principles of personal data protection, visit https://www.zendesk.com/company/customers-partners/privacy-policy/
	
	  - Facebook - Marketing

https://app.payout.one/sessions/	- We use cookies to save information on sessions - Third-party cookies for chat functionality (Zendesk). Our websites contain links to *Zendesk*. For more information on the specific principles of personal data protection, visit https://www.zendesk.com/company/customers-partners/privacy-policy/
Payment Form	- We use cookies to save information on sessions - Third-party cookies: *PayU*. For more information on the specific principles of personal data protection, visit https://corporate.payu.com/payu-privacy-policy

Slovenská sporiteľňa, a.s.:
https://www.slsp.sk/content/dam/sk/slsp/www_slsp_sk/documents/
osobne-udaje/informacia-o-spracuvani-osobnych-udajov-podla-
clanku-13-a-14-gdpr.pdf

Všeobecná úverová banka, a.s.: https://www.vub.sk/files/o-
banke/misia-hodnoty/zalozky/spracovanie-dovernych-
udajov/infomacia_v_zmysle_cl-13_a_14_gdpr_november_final.pdf

Tatrabanka, a.s.: https://www.tatrabanka.sk/files/archiv/sk/o-
banke/pravne-informacie/informacne-memorandum-ochrany-
osobnych-udajov-tatra-banka.pdf

Unicredit, a.s.:
https://www.unicreditbank.sk/content/dam/cee2020-pws-sk/sk-
dokumenty/ostatne/doleziteDokumenty/UCBSKCZ_GDPR_Pristup
_Ochrana_dat.pdf

Poštová banka, a.s.:
https://www.postovabanka.sk/media/1973855/ioou_pabk.pdf

https://status.payout.one/	-	We use cookies to save information on sessions
Mobile application	-	Our mobile application does not collect data using cookies.
Mobile SDK (embedded browser)	- -	We use cookies to save information on sessions Third-party cookies: *PayU*. For more information on the specific principles of personal data protection, visit https://corporate.payu.com/payu-privacy-policy

- *Slovenská sporiteľňa, a.s.:*
  https://www.slsp.sk/content/dam/sk/slsp/www_slsp_sk/do
  cuments/osobne-udaje/informacia-o-spracuvani-
  osobnych-udajov-podla-clanku-13-a-14-gdpr.pdf

- *Všeobecná úverová banka, a.s.:*
  https://www.vub.sk/files/o-banke/misia-
  hodnoty/zalozky/spracovanie-dovernych-
  udajov/infomacia_v_zmysle_cl-
  13_a_14_gdpr_november_final.pdf

- *Tatrabanka, a.s.:*
  https://www.tatrabanka.sk/files/archiv/sk/o-banke/pravne-
  informacie/informacne-memorandum-ochrany-osobnych-
  udajov-tatra-banka.pdf

- *Unicredit, a.s.:*
  https://www.unicreditbank.sk/content/dam/cee2020-pws-
  sk/sk-
  dokumenty/ostatne/doleziteDokumenty/UCBSKCZ_GDP
  R_Pristup_Ochrana_dat.pdf

- *Poštová banka, a.s.:*
  https://www.postovabanka.sk/media/1973855/ioou_pabk.
  pdf

Marketing communication	-	**ActiveCampaing** https://www.activecampaign.com/legal/privacy-policy

BROWSER SETTINGS AND COOKIES

Each website can send its own cookies into your browser, if allowed to do so by your browser settings. When using our websites or mobile sites, you will be asked for your consent before cookies are placed into your file.

You can delete or limit the use of cookies in your browser by selecting a respective setting in your browser. You can find the information on the settings related to the saving of cookies in your browser on the websites of specific browser providers:

Chrome	https://support.google.com/accounts/answer/61416?hl=c
Firefox	https://support.mozilla.org/en-US/kb/enhanced-tracking-protection-firefox-desktop?redirectslug=enable-and-disable-cookies-website-preferences&redirectlocale=en-US
Internet Explorer	https://support.microsoft.com/en-us/topic/delete-and-manage-cookies-168dab11-0753-043d-7c16-ede5947fc64d
Safari	https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac

We will respect your changes in the default cookie settings. However, please note that blocking certain cookies can affect the correct and smooth functioning of our website. In such a case, you might have to adjust certain selections manually every time you visit our websites, and some services and functions might not work at all.