



## PRIVACY PROTECTION RULES

*These privacy protection rules have been drawn up pursuant to Article 13 of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (“GDPR”) and Section 19 of Act No. 18/2018 Coll. on personal data protection and amending and supplementing certain acts, as amended (“APDP”)*

### ABOUT US

When processing the personal data of data subjects, a trading company, **Payout a.s.**, with a registered seat at Juraja Slottu 2718/4, 010 01 Žilina, Company ID No.: 50 487 787, TAX ID No.: 2120355336, company registered in the Business Register of District Court in Žilina, Section: Sa, Insert No.: 11032/L (“**PAYOUT**”), aims to ensure a thorough protection and safety of the processed personal data and due compliance of its activities relating to the processing of personal data of data subjects with applicable legislation, requirements and principles arising from the legislation concerning personal data protection.

With regard to ensuring the safety and protection of personal data of data subjects, PAYOUT has adopted and implemented a series of technical and organizational measures to minimize an unauthorized interference with and disclosure and processing of personal data.

This document is published at <https://payout.one/> and is accessible to all data subjects.

PAYOUT contact information: **Payout a.s., Juraja Slottu 2718/4, 010 01 Žilina.**

### DEFINITIONS

In this document, the following terms shall be defined as follows:

<b>Act on Payment Services</b>	Act No. 492/2009 Coll. on payment services and amending certain acts, as amended;
<b>AML Act</b>	Act No. 297/2008 Coll. on protection against money laundering and terrorist financing and on the amendment of certain acts, as amended;
<b>APDP</b>	Act No. 18/2018 Coll. on personal data protection and amending and supplementing certain acts, as amended;
<b>Biometric Data</b>	personal data which result from the specific technical processing relating to the typical physical, physiological and behavioral features of a natural person and which allow or confirm a unique identification of such a natural person, such as pictures of a face or dactylographic data. Biometric data belong to the specific categories of personal data the processing of which is subject to special requirements, especially with regard to the legal basis of processing and compliance with other conditions according to GDPR;
<b>Client</b>	any natural person or a legal entity which is in a contractual relationship with Payout or intends to conclude such a contractual relationship with Payout, the subject matter of which is the provision of payment services. In this document, the Client shall also be a beneficial owner defined by AML Act;
<b>Controller</b>	an entity which, alone or jointly with others, determines the purposes and means of personal data processing. In accordance with this document, PAYOUT shall be the Controller;

<b>Customer</b>	a natural person or a legal entity which is a customer of the Client and which pays to the Client for the products and services using the PAYOUT service;
<b>Data Protection Officer</b>	a person designated by the Controller or the Processor, who perform tasks under the applicable legislation concerning the protection of personal data, who is specified herein;
<b>Data Subject</b>	each natural person whose personal data are processed by PAYOUT. It is a person who may be identified directly or indirectly, especially through reference to an identifier, such as name, identification number, online identifier or a reference to one or several features which are specific to a physical, physiological, genetical, mental, economic, cultural or social identity of such a natural person;
<b>GDPR</b>	Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation);
<b>Processor</b>	a natural person or a legal entity, public authority, agency or other body which processes personal data on behalf of the Controller. The Processor which has concluded an agreement on personal data processing is specified herein;
<b>Recipient</b>	a natural person or a legal entity, public authority, agency or another body, to which the personal data are disclosed, whether a third party or not. The Recipients of personal data are specified in the relevant provisions hereof;
<b>Third Party</b>	a natural person or a legal entity, public authority, agency or body other than the Data Subject, Controller, Processor and persons who, under the direct authority of the Controller or Processor, are authorized to process personal data.

## WHAT ARE PERSONAL DATA AND WHY DO WE PROCESS THEM?

Personal data shall mean any information relating to an identified or identifiable natural person which may be determined directly or indirectly, especially through a reference to an identifier, such as name, identification number, localization data, or a reference to one or several features which are specific for a physical, physiological, genetical, mental, economic, cultural or social identity of such a natural person.

Processing of personal data shall mean any operation or a set of operations which is performed on personal data or sets of personal data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

The personal data of Data Subjects processed by PAYOUT are specified herein.

We mainly process your personal data to be able to duly provide you with the payment gate services, thus ensuring safe and smooth execution of transactions between the Clients and their Customers. We also process your personal data, if it is necessary to protect the legitimate interests of Customers, Clients, our company or, in justified cases, of other persons.

PAYOUT only processes the personal data which are necessary for the specific purpose of processing to be achieved. The personal data are always processed for the legitimate purpose specified in advance, where the purpose could not be achieved without processing of such personal data.

## DATA PROTECTION OFFICER

The Controller has designated the Data Protection Officer.

The Data Subject can address any issues concerning the personal data protection to:  
Payout a.s., Juraja Slottu 2718/4, 010 01 Žilina, email: [contact@payout.one](mailto:contact@payout.one)

## PERSONAL DATA PROCESSING

PAYOUT collects and processes your personal data solely for specifically identified, explicitly stated and legitimate purposes, and does not further process such obtained personal data in a manner which is not compatible with these purposes. Each processing of personal data by PAYOUT has its legal basis in Article 6 of GDPR.

PAYOUT also processes your personal data in accordance with the principles of personal data processing pursuant to Article 5 of GDPR.

PAYOUT processes your personal data for the following purposes and in the following extent:

<b>Performing Duties and Compliance under AML Act</b>	
<p>As a payment institution, PAYOUT has a status of obliged entity pursuant to the relevant provisions of AML Act. Therefore, it is obliged to collect and process the personal data of the Client, persons authorized to act on behalf of the Client, representatives and agents of the Client as well as beneficial owners of the Client and persons in the ownership and management structure of the Client, for the purpose of identification and confirmation of identification of the Client and persons acting on its behalf, identification of ownership and management structure of the Client, beneficial owners of the Client as well as in other cases specified in AML Act. In order to comply with the conditions for the identification and confirmation of identification of the Client, even without the Client being physically present, PAYOUT is obliged to confirm the existence of the Client using suitable technical means (electronic identification through a video call – see also information on the processing of Biometric Data below).</p> <p>We would hereby also like to inform the Data Subjects that, in cases specified in the legislation concerned, PAYOUT is obliged to provide the personal data collected and processed to perform duties pursuant to AML Act to relevant state and supervisory authorities as well as to the National Bank of Slovakia.</p> <p>The main objective of the collection and processing of personal data for the purposes specified above is to prevent criminal and other unlawful activities which may occur in course of the provision of payment services by PAYOUT.</p>	
Legal basis of personal data processing	The legal basis of collection, obtaining and processing of personal data is that personal data processing is necessary to comply with the legal obligation of PAYOUT (Article 6 (1)(c) of GDPR), i.e. compliance with the obligations which arise to PAYOUT from AML Act and other legislation, guidance documents and opinions related to this act.
Extent and categories of processed personal data	<p>PAYOUT collects and processes the following personal data of Data Subjects in the extent of:</p> <ul style="list-style-type: none"> <li>- name, surname, title, birth certificate number, or a date of birth, place of birth, gender;</li> <li>- permanent or other residence, nationality, number, address for electronic mail delivery;</li> <li>- copies of personal documents serving as a proof of identity;</li> <li>- for natural persons – entrepreneurs and legal entities, identification of an official register, place of business and identification number of a person;</li> <li>- bank account number, including the name of account owner;</li> <li>- data on executed and cancelled transactions;</li> <li>- necessary data on credit, debit or other payment cards;</li> <li>- all the communication exchanged;</li> <li>- information obtained from surveys or similar forms, which the Data Subject might be asked to complete;</li> <li>- IP address and times of device connection;</li> <li>- data on the visits of our websites, especially operational data, weblogs, etc., as well as data on the online behavior of Data Subjects;</li> <li>- licenses for the performance of activity, their extent and validity;</li> </ul>

	<ul style="list-style-type: none"> <li>- information on previous and current political and public functions of the individual representatives of the Client and on Client's beneficial owners.</li> </ul>
Personal data retention period	In order to comply with its obligations concerning the protection against money laundering and terrorist financing, PAYOUT stores personal data for the period required under AML Act and applicable legislation and regulations. After the end of this period or termination of the legal obligation, the processed personal data will be erased from PAYOUT systems.

## Conclusion and Existence of a Contractual Relationship with the Client and Payment Service Provision (Framework Agreement)

PAYOUT collects and processes personal data necessary for the preparation, conclusion and duration of a contractual relationship, the subject matter of which is the provision of PAYOUT payment services to the Client and performance of related obligations in accordance with the Act on Payment Services, in particular for administrative purposes associated with recording and performing of obligations arising from the contractual relationship with the Client, provision of PAYOUT payment services to the Client, contacting the Client with regard to the services provided by PAYOUT, as well as for the purposes of invoicing, sending of invoices and execution of payments, imposing of asset-based penalties, if any, and exercising of rights to compensation and other claims arising from the contractual relationship concerned. PAYOUT thus processes personal data of the Clients to comply with the requirements of the Framework Agreements and payment service provision.

Legal basis of personal data processing	The legal basis of collection, obtaining and processing of personal data is that personal data processing is necessary for the performance of a contract to which the Data Subject is a party, or to take steps at the request of the Data Subject prior to entering into a contract (Article 6 (1)(b) of GDPR), in order to perform the contract concluded between PAYOUT and the Client and to provide services to the Client under that contract.
Extent and categories of personal data processed	<p>PAYOUT collects and processes the following personal data of Data Subjects to the extent of:</p> <ul style="list-style-type: none"> <li>- personal and contact data, such as name, surname, date of birth, birth certificate number, address of permanent residence, address of temporary residence, correspondence address, email, phone number, identity card number;</li> <li>- name and address of the company, company identification number, tax identification number, vat identification number, entry in the Business Register of the Slovak Republic, corporate form;</li> <li>- account number</li> </ul>
Personal data retention period	For the purpose of performance of the contractual relationship with the Client and of provision of payment services, PAYOUT stores personal data for the period of 5 years following the termination of the contractual relationship, unless otherwise provided in the applicable legislation. After the end of this period, personal data will be erased from PAYOUT systems.

## Marketing Purposes

PAYOUT can also collect and process personal data for the purposes of providing you with information on products, services and news provided by PAYOUT, innovations and benefits offered by PAYOUT during the provision of its services. For these purposes, PAYOUT also sends business information, marketing messages, advertising information, information on promotions or makes surveys regarding the satisfaction with the services provided, either in person, in writing (mail deliveries, leaflets) or electronically (especially through electronic mail or by phone).

Legal basis of personal data processing	<p>In this case, personal data processing is possible if you, as a Data Subject, have given consent to the processing of your personal data for one or more specific purposes (Article 6 (1)(a) of GDPR).</p> <p>You have given the consent either directly in the contract or through a form on our website, by phone or by other credible means (e.g. by letter or email). The consent you have given us for the marketing purposes is voluntary and it is not a contractual or a legal requirement.</p>
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	<p>With your prior consent, we process the recordings of phone calls on our customer line to improve the provided services. You give the consent to the recording before starting the call with an operator. If you do not wish to be recorded, you can use other communication channels.</p> <p>The consent to the processing of personal data is given to us willfully, seriously and freely, it is specific, informed and clear; therefore, you have the right to withdraw the consent at any time or to limit the processing of your personal data. Please, contact us immediately for this purpose. If you do so, we will cease to process these personal data for the purposes to which the consent has been given. Please, note that the withdrawal of your consent does not affect the lawfulness of any processing performed based on a consent given prior to withdrawal of the consent by you. PAYOUT will not impose any sanctions for the withdrawal of the consent.</p>
Extent and categories of personal data processed	<p>PAYOUT collects and processes the following personal data of Data Subjects to the extent of:</p> <ul style="list-style-type: none"> <li>- personal and contact data, such as name, surname, date of birth, address of permanent residence, correspondence address, email, phone number,</li> <li>- recording of phone calls through hotline.</li> </ul>
Personal data retention period	PAYOUT keeps processing the personal data until you withdraw your consent.

## Pre-contractual Relationships – Contact Form

PAYOUT may also collect and process personal data for the purposes of contact with potential Clients, to process creation of a contact for the purposes of service provision, if you contact us through a contact form available at our website.

Legal basis of personal data processing	The legal basis of collection, obtaining and processing of personal data is that personal data processing is necessary to perform the contract for the performance of a contract to which the Data Subject is a party, or to take steps at the request of the Data Subject prior to entering into a contract (Article 6 (1)(b) of GDPR).
Extent and categories of personal data processed	<p>PAYOUT collects and processes the following personal data of Data Subjects to the extent of:</p> <ul style="list-style-type: none"> <li>- name, email.</li> </ul>
Personal data retention period	Personal data are only stored for the period during which they are necessary to achieve the purpose for which they have been collected.

## PROCESSING OF SPECIAL CATEGORIES OF PERSONAL DATA

### Electronic Identification and Verification of Client's Identification through Facial Biometric System (Video Identification)

While performing its activities, PAYOUT processes your (Data Subjects') Biometric Data, in particular for the purposes of individual identification of the Client, verification of Client's existence or ensuring the verifiability of the conclusion of a contractual relationship between the Client and PAYOUT, without physical presence of the Client. For these purposes, PAYOUT uses available technical means which allow electronic identification of persons through remote video identification. It is possible to check, analyze, verify and confirm the information recorded during this process. The video identification process complies with AML Act. PAYOUT protects the provided Biometric Data using security devices in accordance with the legislation and requirements on the information security.

Legal basis of personal data processing	In this case, the legal basis of collection, obtaining and processing of personal data is that the personal data processing is necessary for compliance with a legal obligation of PAYOUT (Article 6 (1)(c) of GDPR and Section 78 (5) of APDP), and compliance with obligations arising for PAYOUT from AML Act and legislation, guidance and opinions related to this act.
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	<p>In this case, further processing of personal data is possible if you, as a Data Subject, have given explicit consent to the processing of those personal data for one or more specified purposes, and such consent cannot lift the prohibition to process a specific category, if it is excluded by specific legislation (Article 9 (2)(a) of GDPR).</p> <p>The Biometric Data are thus processed based on your explicit consent. Your consent to the processing of Biometric Data is voluntary.</p> <p>The consent to the processing of personal data is given to us willfully, seriously and freely, it is specific, informed and clear; therefore, you have the right to withdraw the consent at any time or to limit the processing of your personal data. Please, contact us immediately for this purpose. If you do so, we will cease to process these personal data for the purposes to which the consent has been given. Please, note that the withdrawal of your consent does not affect the lawfulness of any processing performed based on a consent given prior to withdrawal of the consent by you. PAYOUT will not impose any sanctions for the withdrawal of the consent.</p>
Extent and categories of personal data processed	<p>PAYOUT collects and processes the following personal data of Data Subjects to the extent of:</p> <ul style="list-style-type: none"> <li>- Data Subject identification data – face.</li> </ul>
Personal data retention period	<p>PAYOUT stores the Biometric Data during the period required under AML Act and related legislation and regulations in order to comply with its obligations concerning the protection against money laundering and terrorist financing.</p> <p>If you have given PAYOUT explicit consent to the processing of your Biometric Data, they will be stored until the consent is withdrawn.</p>

## TO WHOM CAN WE DISCLOSE YOUR PERSONAL DATA?

PAYOUT does not provide or disclose your personal data to Third Persons and entities apart from the persons and entities specified in the applicable legislation in case of meeting a legal obligation, and with the exception of cases, where you have given PAYOUT your consent or a written instruction to such disclosure or provision of your personal data.

Provision or disclosure of personal data to Third Persons under compliance with a legal obligation is laid down in the Act on Payment Services, under which PAYOUT is obliged to provide or disclose personal data to the National Bank of Slovakia, relevant supervisory bodies and invited persons, auditors and other persons specified in the Act on Payment Services. PAYOUT can also, without your consent, provide and disclose your personal data to Third Persons and other entities while complying with obligations it has under:

- AML Act in the area of combat against money laundering and terrorist financing in accordance with the legislation concerned,
- Criminal Code and Code of Criminal Procedure in relation to reporting suspicions concerning preparations for committing a crime or actual committing of a crime to law enforcement authorities,
- applicable legislation concerning the compliance with notification obligation of PAYOUT.

For the purpose of compliance with the legal obligations above, the personal data may be disclosed and provided to the National Bank of Slovakia, banks and other financial institutions, state authorities and institutions, law enforcement authorities, Financial Intelligence Unit, National Security Office, suppliers and providers of sanction lists and systems for Client identification and reviewing of compliance with AML Act.

## WHO CAN ACCESS YOUR PERSONAL DATA?

Your personal data can be accessed by PAYOUT employees as recipients of personal data who are authorized by PAYOUT to process your personal data under Article 13 (1)(e) of GDPR and Section 5 (q) of APDP. PAYOUT



employees are only authorized to collect and process personal data of Clients for the purpose and to the extent specified herein and by legal requirements.

PAYOUT represents that all persons who come into contact with your personal data in PAYOUT (employees, cooperators) have been properly trained in relation to the processing of personal data and ensuring their maximum protection and security, are authorized to handle your personal data only under our explicit instructions, and have also been informed on their obligation of secrecy with regard to personal data, even after the termination of their employment or cooperation with PAYOUT.

Your personal data can also be accessed by our Processors through which PAYOUT processes your personal data, based on an authorization given to them by PAYOUT. Personal data processing through Processors is governed by a specific agreement concluded between PAYOUT and the Processor, with the Processor processing your personal data on behalf of PAYOUT.

In order to process your personal data, PAYOUT uses Processors who provide sufficient guarantees for adopting appropriate technical and organizational measures so that the processing of your personal data would meet requirements under applicable law and hereunder, and to ensure the required and necessary protection of your rights of a Data Subject. Authorizing the Processor to process personal data does not affect the exercising of your rights in relation to the processing of your personal data, which can be exercised with both PAYOUT and the Processor.

Your personal data can thus be accessed by our subcontractors of services, such as subcontractors of payment services, companies specialized in screening of politically exposed and sanctioned persons, server administrator, IT.

Please, also specifically note that your Biometric Data collected for the purpose of “Electronic identification and verification of Client’s identity through a facial biometric system (video identification)” are provided to the Processor, which performs activities such as extraction of Biometric Data and identification data from Client’s identification document, extraction of Biometric Data through video detection from video calls, biometric comparison between video image and Client’s identification document. This Processor may subcontract the processing of personal data to the following entities:

- Amazon Web Services, INC., with registered seat at 410 Terry Avenue North, Seattle, WA 98109-5210, reg. no.: NTT0415USASR008 (the processing shall be performed at AWS European Data Centre);
- Tessi Graddo (GRADDO II, S.A), with registered seat at Avenida de los Rosales, número 42, Portal 2, Primero Derecha, 28021, Madrid, Spain, reg. no.: A-79581856

The specified Processor is authorized to further disclose your personal data to Recipients, such as banking entities, tax authorities, financial auditors, public authorities, etc. and to Processors which provide processing services to that Processor, i.e. consultants, hosting and IT providers, etc. For more information on the processing of personal data – Biometric Data – by this Processor, contact PAYOUT at: [contact@payout.one](mailto:contact@payout.one).

If you do not use our services as a Customer, we provide your personal data, as necessary, to our Clients for whose products you pay using our payment system, especially for the purpose of getting an overview of payments carried out by you and billings executed.

More information on Recipients, Processor and the manner of processing of your personal data are available on demand at: [contact@payout.one](mailto:contact@payout.one)

## **PERSONAL DATA TRANSMISSION TO THIRD COUNTRIES**

With regard to Article 13 (1)(f) of GDPR and Section 19 (1)(f) of APDP, personal data are not transmitted to third countries or international organizations.

## **PROFILING AND AUTOMATED DECISION-MAKING**

PAYOUT uses automated decision-making when processing personal data.

When processing personal data, PAYOUT uses automated decision-making in relation to the processing of Client’s Biometric Data through a Processor, which provides us with the verification of the Client and its identification

document, extraction of Biometric Data through a video call. Such processing of personal data is important as it allows the prevention of money laundering and terrorist financing. The consequence of the processing for the Data Subject may subsequently be particularly, but not limited to, entering/not entering into a contractual relationship between the Client and PAYOUT, or taking relevant legal steps by PAYOUT. Such data will be processed by the Processor and in PAYOUT.

PAYOUT does not use profiling when processing personal data.

## HOW LONG DO WE STORE YOUR PERSONAL DATA?

We store personal data as long as it is necessary for the purposes for which the data are processed, unless we are required under the legislation of SR to store them for a longer period, e.g. due to handling and receiving of complaints, litigation resolution, archiving, obligations arising from the fight against money laundering and terrorist financing or accounting obligations.

- If we process your personal data based on consent, we will store them until the consent is withdrawn, unless otherwise provided herein;
- If we process your personal data under a law, we will store them for the period required under that law;
- If we process your personal data under a law which does not specify the data retention period, we will store your personal data for the period of 5 years, in the event their use would be necessary to resolve any disputes which might arise;
- If we process your personal data based on a contract and the applicable legislation of SR does not provide otherwise, PAYOUT will store your personal data throughout the term of the contractual relationship. After the contractual relationship is terminated, PAYOUT will erase your personal data for PAYOUT information systems except for the personal data which PAYOUT stores for the period that is necessary for exercising and defending claims arising from the contractual relationship.

## HOW DO WE PROTECT YOUR PERSONAL DATA?

PAYOUT represents it has adopted suitable technical and organizational measures to ensure an appropriate level of security of your personal data and their protection from unauthorized disclosure and publishing, unauthorized or unlawful processing as well as from deliberate, accidental or negligent erasure, loss, damage, destruction or alteration and disruption of integrity, taking account of the character, extent and purposes of processing of your personal data as well as of the risks to the rights and freedoms of Data Subjects arising from the personal data processing. The adopted measures are regularly inspected by PAYOUT. PAYOUT employees who can access and process the personal data as well as contractual partners are bound by the obligation of secrecy in relation to the personal data which they can access and which they process. This obligation continues to exist even after the termination of employment and contractual relationships. PAYOUT regularly monitors the compliance with these measures as well as with the obligation of secrecy in relation to the personal data.

## HOW DO WE COLLECT YOUR PERSONAL DATA?

- If you are in a position of the Client, we collect your personal data especially through registration and conclusion of a framework agreement (i.e. in this case, personal data are generally provided by a person authorized to act on behalf of the Client (statutory body, member of a statutory body, representative or agent) which is a contractual party of PAYOUT) as well as from publicly accessible registers, lists, records or websites (e.g. insolvency register, trade register, register of politically exposed and sanctioned persons, etc.);
- If you are a Customer, we collect your personal data from the Client based on the information you provide when paying for a product or a service provided by the Client;
- If you are a visitor of our website, we collect your personal data to the extent provided by you, e.g. for the purpose of contacting PAYOUT through chat, contact form or in another manner.

## WHAT ARE YOUR RIGHTS ASSOCIATED WITH THE PERSONAL DATA PROCESSING?

As Data Subjects, you are required to provide PAYOUT with correct and up-to-date personal data. You must notify PAYOUT immediately of any change in your personal data.



In accordance with the applicable legislation, you have the right to request information on the manner of processing of your personal data and right to rectification of the data we process about you. In certain cases, you have the right to request the erasure of your personal data; you also have the right to access your personal data and to their transfer (e.g. transfer to another service provider). In some cases, you have the right to object to processing of your data and to request limitations in processing of your data. The individual rights and the manner of their exercising are described below.

## (a) Manner of Exercising Rights

If you exercise any of your rights hereunder or under the applicable legislation, we will inform you on a measure taken in accordance with your requirement and we will also inform each Recipient which has been provided with the personal data hereunder, if it is possible and/or does not require disproportionate effort.

If you wish to exercise your rights and/or receive relevant information, you can do so directly through (i) a written request addressed to PAYOUT: Payout, s.r.o., Juraja Slottu 4, 010 01 Žilina, (ii) in person, (iii) an email to [contact@payout.one](mailto:contact@payout.one), or (iv) through a note in a message.

In order to execute your request, we may require you to provide us with certain identification information, which you have already provided to us. We always require these data to be provided, but only to an extent they are necessary to verify, if the request has really been sent by you. We will execute your request without undue delay, however, no later than within one month after receiving it. We also reserve the right to extend this period by two months in more complicated cases.

## (b) Erasure of Your Personal Data

At any time, you can request us to erase your personal data in a manner provided above. If you address such a request to us, we will erase without undue delay all your personal data we have, if we no longer need them to comply with our contractual and legal obligations or to protect our legitimate interests. We will also erase all your personal data, if you withdraw your consent to the processing of data, if you have already given us this consent or if so required by the law.

## (c) Rectification of Your Personal Data

According to the applicable legislation, you have the right to rectification of your personal data that you share with us, if there is a change due to which the data are no longer up-to-date or if your processed personal data are inaccurate or incomplete. Please, contact us in a manner provided above to exercise a request for rectification. We adopt appropriate measures to ensure that you are able to maintain accurate and up-to-date data. You can always contact us to inquire, if we are still processing your personal data.

## (d) Disclosure and Portability of Your Personal Data

You have the right to request information, whether we are processing your personal data and to what extent. You also have the right to require us to disclose to you the personal data you have provided to us and other personal data related to you. Please, contact us in a manner provided above, if you wish to access the data which we process about you.

If you require your personal data to be transferred to another controller, we can send some of your personal data (especially data we process under the contract and/or based on your consent) to a third party (another controller), specified by you in your request, if such a request does not negatively affect the rights and legitimate interests of other persons and if it is technically and legally feasible.

## (e) Right to Objection

If we process your personal data based on our legitimate interest, including profiling hereunder, you have the right to object to such processing at any time for a reason related to your specific situation. If, in such a case, we are unable to prove our serious legitimate reasons for processing which would prevail over your interests or rights, or if we are unable to prove that these data are necessary for determination, performance and defense of our legal claims, we will cease to process these data and will erase them without undue delay.

**(f) Limitation of Processing**

If you request us to limit the processing of your personal data, e.g. in case you question the accuracy, lawfulness or our need to process your personal data, we will limit the processing of your personal data to a necessary minimum (storage), and, if applicable, we will only process them for the purpose of determination, performance or defense of our legal claims, or to protect the rights of another natural person or legal entity, or for other limited reasons laid down in the applicable legislation. If the limitations are cancelled and we continue processing your personal data, we will inform you of this fact without undue delay.

**(g) Complaint to the Office for Personal Data Protection**

You have the right to lodge a complaint concerning the processing of personal data by us to the Office for Personal Data Protection of the Slovak Republic, Hraničná 12, 820 07 Bratislava 27, Slovak Republic.

**(h) Automated Decision-Making, Including Profiling**

If PAYOUT uses automated decision-making, including profiling, and a decision solely based on the specified automated processing, including profiling, is necessary to conclude or perform a contract, or is based on your explicit consent, you, as a Data Subject, have the right to obtain human intervention into the automated decision-making, including profiling (verification of a decision), by PAYOUT, as well as the right to express your opinion on the result of the automated decision-making and the right to challenge such a decision.

**(i) Giving/Withdrawal of the Consent to Personal Data Processing**

If you give us your consent to personal data processing, it is always serious and freely given, specific, informed and unequivocal. In case of Biometric Data processing, this consent is also explicit. In any event, you have the right to withdraw this consent at any time or to limit the processing of your personal data. If you wish to do so, please, contact us immediately through (i) a written request addressed to: Payout, s.r.o., Juraja Slottu 4, 010 01 Žilina, (ii) in person, (iii) an email sent to: [contact@payout.one](mailto:contact@payout.one), or (iv) a note in a message, or (v) in an interface of online service which you are using, and which allows such a function. If you do so, we will no longer process such personal data for the purposes to which the consent has been given. Please, note that the withdrawal of your consent shall not affect the lawfulness of any processing performed based on a consent given prior to the withdrawal.

## FINAL PROVISIONS

1. PAYOUT undertakes to modify and update these Privacy Protection Rules on a continuous basis in accordance with the applicable legislation and with any changes in the extent and manner of processing of personal data of Data Subjects.
2. The up-to-date version of these Privacy Protection Rules is always available in an electronic form on PAYOUT website at <https://payout.one/>.
3. These Privacy Protection Rules shall come into effect on 1 June 2021.