

Fee Schedule for Payout service

Valid from 15.03.2023, effective from 15.05.2023



Currency: Euro (EUR)

PAYMENT GATEWAY	Fee	Notes
PAYMENT METHODS		
Payment Acceptance Fee - by Card	0,99%	
Payment Acceptance Fee - by Bank Button	0,99%	
Payment Acceptance Fee - by QR Code	0,55%	
Payment Acceptance Fee - by Bank Transfer	0,55%	
Fixed Payment Acceptance Fee	0,20 €	
REFUND		
Card Payment Refund	0,75%	
Card Payment Refund - fixed Fee	0,20 €	
Domestic Payment Refund	1,50 €	
Foreign Payment Refund up to 2 000 €	15,00 €	Fee can be adjusted based on the corresponding Financial Institution Fee
Foreign Payment Refund above 2 000,01 €	1%	Fee can be adjusted based on the corresponding Financial Institution Fee
PAYMENT ACCOUNT		
Account Opening Fee	individual	
Monthly Maintenance Fee with the turnover from 7 000,01 €	free	
Monthly Maintenance Fee with the turnover up 7 000 €	9,00 €	The account maintenance fee includes client support from 8:00 a.m. to 4:30 p.m., Pay By Link and Buy Now - Pay Later functionality.
Minimum Amount of Fee Charged	10,00 €	The fee applies to transaction processing.
Account Closing Fee	free	
PAYMENT		
Domestic Payment Order Processing Fee	1,50 €	
Foreign Payment Order Processing Fee up to 1 000 €	10,00 €	Fee can be adjusted based on the corresponding Financial Institution Fee
Foreign Payment Order Processing Fee above 1 000,01 €	1%	Fee can be adjusted based on the corresponding Financial Institution Fee
Cancellation of the entered payment order	5,00 €	Payment can be cancelled if the payment has not been processed.
Arranging a payment request	25,00 €	Contacting the recipient's bank for a refund of the payment to which it was sent by mistake. In the event of the recipient's unwillingness to return the funds, after the deadline for return has passed, provide information about the recipient.
ADDITIONAL OTHER SERVICES (subject to VAT)***		
Payer card storage service	10,00 €	Monthly fee for using the service
Recurring payments	20,00 €	Monthly fee for using the service
Pay by Link	50,00 €	Monthly fee for using the service
Chargeback	10,00 €	Chargeback means verification/complaint of a part or the whole transaction by the Holder of the Payment Card directly with the Issuer in the sense of the definition of the Rules of Card Companies
Retrieval request	1,50 €	Retrieval request - means a request for information based on a customer's purchase complaint regarding a specific transaction requested by the Card Holder or the Card Issuer.
Processing an unidentifiable payment to the client's account	30,00 €	Any received payment in which the payment data in the Payout system does not match the generated payment order is considered as an unidentifiable payment (the customer incorrectly states the variable symbol during payment, incorrectly fills in the total amount, etc.).
Fee for express processing of domestic payments until 14:00	25,00 €	
Fee for credit balance on the account at the end of the year above the €100,000 limit	5%	The fee is calculated from the total credit balance as of 31.12. of the relevant year cumulatively from all Payout client payment accounts maintained in EUR and other foreign currencies. The balance in foreign currencies will be converted to EURO at the ECB exchange rate valid on 31.12. of the respective year. The fee is Payout a.s. authorized to charge from any client account during the month of January of the following calendar year according to the balance as of 31.12. of the previous calendar year.

Payout a.s.

Juraja Závodského 97/106, 010 04 Žilina

Company ID No.: 50487787, TAX ID.: 2120355336, VAT Registration ID: SK2120355336

Registered in the Business Register of District Court in Žilina, Section: Sa, Insert No.: 11032/L

contact@payout.one, support: +421 948 543 770, sales: +421 918 802 907

Fee Schedule for Payout service

Valid from 15.03.2023, effective from 15.05.2023



Currency: Czech koruna (CZK)

PAYMENT GATEWAY	Fee	Notes
PAYMENT METHODS		
Payment Acceptance Fee - by Card	1,35%	
Payment Acceptance Fee - by Bank Button	1,00%	
Payment Acceptance Fee - by QR Code	1,00%	
Payment Acceptance Fee - by Bank Transfer	5 Kč	
REFUND		
Card Payment Refund	0,90%	
Card Payment Refund - fixed Fee	5 Kč	
Domestic Payment Refund	37 Kč	
Foreign Payment Refund up to 50 000 Kč	371 Kč	Fee can be adjusted based on the corresponding Financial Institution Fee
Foreign Payment Refund above 50 000,01 Kč	1%	Fee can be adjusted based on the corresponding Financial Institution Fee
PAYMENT ACCOUNT		
Account Opening Fee	individual	
Monthly Maintenance Fee with the turnover from 165 000,01 Kč	free	
Monthly Maintenance Fee with the turnover up 165 000 Kč	210 Kč	The account maintenance fee includes client support from 8:00 a.m. to 4:30 p.m., Pay By Link and Buy Now - Pay Later functionality.
Minimum Amount of Fee Charged	250 Kč	The fee applies to transaction processing.
Account Closing Fee	free	
PAYMENT		
Domestic Payment Order Processing Fee	37 Kč	
Foreign Payment Order Processing Fee up to 25 000 Kč	250 Kč	Fee can be adjusted based on the corresponding Financial Institution Fee
Foreign Payment Order Processing Fee above 25 000,01 Kč	1%	Fee can be adjusted based on the corresponding Financial Institution Fee
Cancellation of the entered payment order	124 Kč	Payment can be cancelled if the payment has not been processed. Contacting the recipient's bank for a refund of the payment to which it was sent by mistake. In the event of the recipient's unwillingness to return the funds, after the deadline for return has passed, provide information about the recipient.
Arranging a payment request	619 Kč	
ADDITIONAL OTHER SERVICES (subject to VAT)***		
Payer card storage service	250 Kč	Monthly fee for using the service
Recurring payments	495 Kč	Monthly fee for using the service
Pay by Link	1 237 Kč	Monthly fee for using the service
Chargeback	250 Kč	Chargeback means verification/complaint of a part or the whole transaction by the Holder of the Payment Card directly with the Issuer in the sense of the definition of the Rules of Card Companies
Retrieval request	37 Kč	Retrieval request - means a request for information based on a customer's purchase complaint regarding a specific transaction requested by the Card Holder or the Card Issuer.
Processing an unidentifiable payment to the client's account	742 Kč	Any received payment in which the payment data in the Payout system does not match the generated payment order is considered as an unidentifiable payment (the customer incorrectly states the variable symbol during payment, incorrectly fills in the total amount, etc.).
Fee for express processing of domestic payments until 14:00	619 Kč	
Fee for credit balance on the account at the end of the year above the limit 2 400 000 Kč	5%	The fee is calculated from the total credit balance as of 31.12. of the relevant year cumulatively from all Payout client payment accounts maintained in EUR and other foreign currencies. The balance in foreign currencies will be converted to EURO at the ECB exchange rate valid on 31.12. of the respective year. The fee is Payout a.s. authorized to charge from any client account during the month of January of the following calendar year according to the balance as of 31.12. of the previous calendar year.

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Valid from 15.03.2023, effective from 15.05.2023



Currency: Hungarian forint (HUF)

PAYMENT GATEWAY	Fee	Notes
PAYMENT METHODS		
Payment Acceptance Fee - by Card	1,35%	
Payment Acceptance Fee - by Bank Button	1,00%	
Payment Acceptance Fee - by QR Code	1,00%	
Payment Acceptance Fee - by Bank Transfer	Ft79	
REFUND		
Card Payment Refund	0,90%	
Card Payment Refund - fixed Fee	Ft79	
Domestic Payment Refund	Ft591	
Foreign Payment Refund up to 780 000 Ft	Ft5 914	Fee can be adjusted based on the corresponding Financial Institution Fee
Foreign Payment Refund above 780 000,01 Ft	1%	Fee can be adjusted based on the corresponding Financial Institution Fee
PAYMENT ACCOUNT		
Account Opening Fee	individual	
Monthly Maintenance Fee with the turnover from 2600 000,01 Ft	free	
Monthly Maintenance Fee with the turnover up 2 600 000 Ft	Ft3 500	The account maintenance fee includes client support from 8:00 a.m. to 4:30 p.m., Pay By Link and Buy Now - Pay Later functionality.
Minimum Amount of Fee Charged	Ft3 943	The fee applies to transaction processing.
Account Closing Fee	free	
PAYMENT		
Domestic Payment Order Processing Fee	Ft591	
Foreign Payment Order Processing Fee up to 390 000 Ft	Ft3 943	Fee can be adjusted based on the corresponding Financial Institution Fee
Foreign Payment Order Processing Fee above 390 000,01 Ft	1%	Fee can be adjusted based on the corresponding Financial Institution Fee
Cancellation of the entered payment order	Ft1 971	Payment can be cancelled if the payment has not been processed.
Arranging a payment request	Ft9 857	Contacting the recipient's bank for a refund of the payment to which it was sent by mistake. In the event of the recipient's unwillingness to return the funds, after the deadline for return has passed, provide information about the recipient.
ADDITIONAL OTHER SERVICES (subject to VAT)***		
Payer card storage service	Ft3 943	Monthly fee for using the service
Recurring payments	Ft7 886	Monthly fee for using the service
Pay by Link	Ft19 714	Monthly fee for using the service
Chargeback	Ft3 943	Chargeback means verification/complaint of a part or the whole transaction by the Holder of the Payment Card directly with the Issuer in the sense of the definition of the Rules of Card Companies
Retrieval request	Ft591	Retrieval request - means a request for information based on a customer's purchase complaint regarding a specific transaction requested by the Card Holder or the Card Issuer.
Processing an unidentifiable payment to the client's account	Ft11 828	Any received payment in which the payment data in the Payout system does not match the generated payment order is considered as an unidentifiable payment (the customer incorrectly states the variable symbol during payment, incorrectly fills in the total amount, etc.).
Fee for express processing of domestic payments until 14:00	Ft9 857	
Fee for credit balance on the account at the end of the year above the limit 39 000 000 Ft	5%	The fee is calculated from the total credit balance as of 31.12. of the relevant year cumulatively from all Payout client payment accounts maintained in EUR and other foreign currencies. The balance in foreign currencies will be converted to EURO at the ECB exchange rate valid on 31.12. of the respective year. The fee is Payout a.s. authorized to charge from any client account during the month of January of the following calendar year according to the balance as of 31.12. of the previous calendar year.

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Fee Schedule for Payout service

Valid from 15.03.2023, effective from 15.05.2023



Currency: Romanian lei (RON)

PAYMENT GATEWAY	Fee	Notes
PAYMENT METHODS		
Payment Acceptance Fee - by Card	1,35%	
Payment Acceptance Fee - by Bank Button	1,00%	
Payment Acceptance Fee - by QR Code	1,00%	
Payment Acceptance Fee - by Bank Transfer	RON1	
REFUND		
Card Payment Refund	0,90%	
Card Payment Refund - fixed Fee	RON1	
Domestic Payment Refund	RON7	
Foreign Payment Refund up to 9800 RON	RON74	Fee can be adjusted based on the corresponding Financial Institution Fee
Foreign Payment Refund above 9 800,01 RON	1%	Fee can be adjusted based on the corresponding Financial Institution Fee
PAYMENT ACCOUNT		
Account Opening Fee	individual	
Monthly Maintenance Fee with the turnover from 34 000,01 RON	free	
Monthly Maintenance Fee with the turnover up 34 000 RON	RON45	The account maintenance fee includes client support from 8:00 a.m. to 4:30 p.m., Pay By Link and Buy Now - Pay Later functionality.
Minimum Amount of Fee Charged	RON49	The fee applies to transaction processing.
Account Closing Fee	free	
PAYMENT		
Domestic Payment Order Processing Fee	RON7	
Foreign Payment Order Processing Fee up to 4900 RON	RON49	Fee can be adjusted based on the corresponding Financial Institution Fee
Foreign Payment Order Processing Fee above 4 900,01 RON	1%	Fee can be adjusted based on the corresponding Financial Institution Fee
Cancellation of the entered payment order	RON25	Payment can be cancelled if the payment has not been processed. Contacting the recipient's bank for a refund of the payment to which it was sent by mistake. In the event of the recipient's unwillingness to return the funds, after the deadline for return has passed, provide information about the recipient.
Arranging a payment request	RON124	
ADDITIONAL OTHER SERVICES (subject to VAT)***		
Payer card storage service	RON49	Monthly fee for using the service
Recurring payments	RON99	Monthly fee for using the service
Pay by Link	RON247	Monthly fee for using the service
Chargeback	RON49	Chargeback means verification/complaint of a part or the whole transaction by the Holder of the Payment Card directly with the Issuer in the sense of the definition of the Rules of Card Companies
Retrieval request	RON7	Retrieval request - means a request for information based on a customer's purchase complaint regarding a specific transaction requested by the Card Holder or the Card Issuer.
Processing an unidentifiable payment to the client's account	RON148	Any received payment in which the payment data in the Payout system does not match the generated payment order is considered as an unidentifiable payment (the customer incorrectly states the variable symbol during payment, incorrectly fills in the total amount, etc.).
Fee for express processing of domestic payments until 14:00	RON124	
Fee for credit balance on the account at the end of the year above the limit 490 000€	5%	The fee is calculated from the total credit balance as of 31.12. of the relevant year cumulatively from all Payout client payment accounts maintained in EUR and other foreign currencies. The balance in foreign currencies will be converted to EURO at the ECB exchange rate valid on 31.12. of the respective year. The fee is Payout a.s. authorized to charge from any client account during the month of January of the following calendar year according to the balance as of 31.12. of the previous calendar year.

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Currency: Polish zloty (PLN)

PAYMENT GATEWAY	Fee	Notes
PAYMENT METHODS		
Payment Acceptance Fee - by Card	1,35%	
Payment Acceptance Fee - by Bank Button	1,00%	
Payment Acceptance Fee - by QR Code	1,00%	
Payment Acceptance Fee - by Bank Transfer	1 zł	
REFUND		
Card Payment Refund	0,90%	
Card Payment Refund - fixed Fee	1 zł	
Domestic Payment Refund	7 zł	
Foreign Payment Refund up to 9300 zł	70 zł	Fee can be adjusted based on the corresponding Financial Institution Fee
Foreign Payment Refund above 9 300,01 zł	1%	Fee can be adjusted based on the corresponding Financial Institution Fee
PAYMENT ACCOUNT		
Account Opening Fee	individual	
Monthly Maintenance Fee with the turnover from 33 000,01 zł	free	
Monthly Maintenance Fee with the turnover up 33 000 zł	42 zł	The account maintenance fee includes client support from 8:00 a.m. to 4:30 p.m., Pay By Link and Buy Now - Pay Later functionality.
Minimum Amount of Fee Charged	47 zł	The fee applies to transaction processing.
Account Closing Fee	free	
PAYMENT		
Domestic Payment Order Processing Fee	7 zł	
Foreign Payment Order Processing Fee up to 4 600 zł	47 zł	Fee can be adjusted based on the corresponding Financial Institution Fee
Foreign Payment Order Processing Fee above 4 600,01 zł	1%	Fee can be adjusted based on the corresponding Financial Institution Fee
Cancellation of the entered payment order	23 zł	Payment can be cancelled if the payment has not been processed.
Arranging a payment request	117 zł	Contacting the recipient's bank for a refund of the payment to which it was sent by mistake. In the event of the recipient's unwillingness to return the funds, after the deadline for return has passed, provide information about the recipient.
ADDITIONAL OTHER SERVICES (subject to VAT)***		
Payer card storage service	47 zł	Monthly fee for using the service
Recurring payments	94 zł	Monthly fee for using the service
Pay by Link	235 zł	Monthly fee for using the service
Chargeback	47 zł	Chargeback means verification/complaint of a part or the whole transaction by the Holder of the Payment Card directly with the Issuer in the sense of the definition of the Rules of Card Companies
Retrieval request	7 zł	Retrieval request - means a request for information based on a customer's purchase complaint regarding a specific transaction requested by the Card Holder or the Card Issuer.
Processing an unidentifiable payment to the client's account	141 zł	Any received payment in which the payment data in the Payout system does not match the generated payment order is considered as an unidentifiable payment (the customer incorrectly states the variable symbol during payment, incorrectly fills in the total amount, etc.).
Fee for express processing of domestic payments until 14:00	117 zł	
Fee for credit balance on the account at the end of the year above the limit 468 000 zł	5%	The fee is calculated from the total credit balance as of 31.12. of the relevant year cumulatively from all Payout client payment accounts maintained in EUR and other foreign currencies. The balance in foreign currencies will be converted to EURO at the ECB exchange rate valid on 31.12. of the respective year. The fee is Payout a.s. authorized to charge from any client account during the month of January of the following calendar year according to the balance as of 31.12. of the previous calendar year.

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Fee Schedule for Payout service

Valid from 15.03.2023, effective from 15.05.2023



Currency: Bulgarian Lev (BGN)

PAYMENT GATEWAY		Poznámka
PAYMENT METHODS		
Payment Acceptance Fee - by Card	2,80%	
Payment Acceptance Fee - by Bank Button	1,00%	
Payment Acceptance Fee - by QR Code	1,00%	
Payment Acceptance Fee - by Bank Transfer	lev0,40	
REFUND		
Card Payment Refund	1,25%	
Card Payment Refund - fixed Fee	lev0,40	
Domestic Payment Refund	lev3	
Foreign Payment Refund up to 3 900 lev	lev29	Fee can be adjusted based on the corresponding Financial Institution Fee
Foreign Payment Refund above 3 900,01 lev	1%	Fee can be adjusted based on the corresponding Financial Institution Fee
PAYMENT ACCOUNT		
	Fee	Notes
Account Opening Fee	individual	
Monthly Maintenance Fee with the turnover from 14 000,01 lev	free	
Monthly Maintenance Fee with the turnover up 14 000 lev	lev18	The account maintenance fee includes client support from 8:00 a.m. to 4:30 p.m., Pay By Link and Buy Now - Pay Later functionality.
Minimum Amount of Fee Charged	lev20	The fee applies to transaction processing.
Account Closing Fee	free	
PAYMENT		
Domestic Payment Order Processing Fee	lev3	
Foreign Payment Order Processing Fee up to 1900 €	lev20	Fee can be adjusted based on the corresponding Financial Institution Fee
Foreign Payment Order Processing Fee above 1 900,01 €	1%	Fee can be adjusted based on the corresponding Financial Institution Fee
Cancellation of the entered payment order	lev10	Payment can be cancelled if the payment has not been processed.
Arranging a payment request	lev49	Contacting the recipient's bank for a refund of the payment to which it was sent by mistake. In the event of the recipient's unwillingness to return the funds, after the deadline for return has passed, provide information about the recipient.
ADDITIONAL OTHER SERVICES (subject to VAT)***		
	Fee without VAT	Notes
Payer card storage service	lev20	Monthly fee for using the service
Recurring payments	lev39	Monthly fee for using the service
Pay by Link	lev98	Monthly fee for using the service
Chargeback	lev20	Chargeback means verification/complaint of a part or the whole transaction by the Holder of the Payment Card directly with the Issuer in the sense of the definition of the Rules of Card Companies
Retrieval request	lev3	Retrieval request - means a request for information based on a customer's purchase complaint regarding a specific transaction requested by the Card Holder or the Card Issuer.
Processing an unidentifiable payment to the client's account	lev59	Any received payment in which the payment data in the Payout system does not match the generated payment order is considered as an unidentifiable payment (the customer incorrectly states the variable symbol during payment, incorrectly fills in the total amount, etc.).
Fee for express processing of domestic payments until 14:00	lev49	
Fee for credit balance on the account at the end of the year above the 195 000 lev limit	5%	The fee is calculated from the total credit balance as of 31.12. of the relevant year cumulatively from all Payout client payment accounts maintained in EUR and other foreign currencies. The balance in foreign currencies will be converted to EURO at the ECB exchange rate valid on 31.12. of the respective year. The fee is Payout a.s. authorized to charge from any client account during the month of January of the following calendar year according to the balance as of 31.12. of the previous calendar year.

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Spoločnosť zapísaná v Obchodnom registri Okresného súdu Žilina, Oddiel: Sa, Vložka číslo: 11032/L

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ADDITIONAL OTHER SERVICES (subject to VAT)***	Fee without VAT	Notes
Reports, statistics	5,00 €	Overview of transaction information on the Payout payment account.
Establishment of a disposer	12,00 €	A one-time fee is charged for each disposer if the client has more than 2 disposers for the account. The disposer has the right to dispose of the account to the same extent as the Account Owner.
Issue any certificate or document at the Client's request	50,00 €	
Integration fee	individual	
API modification	70,00 €	Depending on the client's requirements / hour **
Customization	50,00 €	Correction of the payment form, adjustment of the IS Payout interface depending on the client's requirements / hour **
Creating a plugin	50,00 €	Depending on the client's requirements / hour **
Fee for translation of documents to/from English	10,00 €	Per page of the document

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***Additional Other Services are not part of the Financial Services, thus they are subject to the 20 % VAT

Any setup or other operating fees will be charged for the card payment acceptance service over the Internet. For services related to the acceptance of VISA and MasterCard payment cards, the client pays the agreed fee mentioned above. This fee consists of an Interchange fee and a Scheme fee, the value of which varies according to the type and origin of the card (Regulation (EU) 2015/751 of the European Parliament and of the Council on interchange fees for card-linked payment transactions) and an Acquiring fee paid to the card processor. After the agreement with the Client, the mentioned fees can be combined for a clearer and more unambiguous communication into the agreed fee, which we state in the Fee Schedule as "Payment Acceptance Fee".

Actual interchange fees:

<https://www.visa.co.uk/dam/VCOM/regional/ve/unitedkingdom/PDF/fees-and-interchange/november/slovakia-november-2019.pdf>

<https://www.mastercard.co.uk/en-gb/about-mastercard/what-we-do/interchange/european-interchange-rates.html>

Acquiring fee

Všetky karty s logom VISA, VISA Electron, V Pay, MasterCard, Maestro a MasterCard Electronic 0,60% / All cards with the VISA, VISA Electron, V Pay, MasterCard, Maestro and MasterCard Electronic logo 0.60%

Scheme fee :

Scheme fee (indicative)	domestic %	EUR per TXN	EEA %	EUR per TXN
VISA credit average	0,03647 EUR	0,005040 EUR	0,03647 EUR	0,005040 EUR
Mastercard credit average	0,20055 EUR	0,007747 EUR	0,30555 EUR	0,007747 EUR

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