

**INFORMATION ON THE POSSIBILITY OF ARBITRATION OF DISPUTES FOR A PAYMENT SERVICE  
USER WHO IS NOT A CONSUMER**

Payout a.s. as a payment service provider, in accordance with Section 93 of the Payment Services Act, hereby provides the Payment Service User who is not a consumer with information on the possibility of arbitration or other out-of-court dispute resolution related to the provision of payment services between Payout a.s. and the Payment Service User.

In accordance with the above, Payout a.s. states that disputes related to the provision of payment services may be resolved:

- a) in arbitration proceedings pursuant to Act No. 244/2002 Coll. on Arbitration, as amended, or
- b) through other out-of-court dispute resolution pursuant to special regulations (e.g. mediation pursuant to No 420/2004 Coll. on Mediation and on the Amendment of Certain Acts, as amended).

List of permanent arbitration tribunals and other bodies authorised to settle disputes relating to related to the provision of payment services is published on the website of the Ministry of Justice of the Slovak Republic:

- <https://obcan.justice.sk/infosud-registre/-/isu-registre/zoznam/mediator>