

PRIVACY POLICY

These privacy rules are drawn up pursuant to Article 13 of Regulation (EU) No 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation) (hereinafter referred to as "GDPR") and Section 19 of Act No 18/2018 Coll. on the Protection of Personal Data and on Amendments and Additions to Certain Acts, as amended (hereinafter referred to as the "PDPA").

ABOUT US

The company Payout a.s., with registered office at Juraja Závodského, 010 04 Žilina, ID No.: 50 487 787, VAT No.: 2120355336, company registered in the Commercial Register of the District Court of Žilina, Section: Sa, Insert No. 11032/L (hereinafter referred to as "PAYOUT"), aims to ensure, when processing personal data of data subjects, consistent protection and security of the processed personal data and proper compliance of its activities relating to the processing of personal data of data subjects with the applicable law, requirements and principles arising from the legal regulation of personal data protection.

With a view to ensuring the security and protection of data subjects' personal data, PAYOUT has adopted and implemented a number of technical and organizational measures to minimize unauthorized interference and unauthorized access to and handling of personal data.

This document is published on the website: <https://payout.one/> and publicly accessible to all data subjects.

Contact details of PAYOUT: Payout a.s., Juraja Závodského, 010 04 Žilina.

BASIC CONCEPTS

For the purposes of this document, the following terms shall have the following meanings:

AML Act

= Act No. 297/2008 Coll. on protection against legalization of proceeds of crime and protection against financing of terrorism and on amendment and supplementation of certain acts, as amended;

Biometric data personal

= data which are the result of special technical processing relating to the physical, physiological or behavioural characteristics of a natural person and which enable or confirm the unique identification of that natural person, such as facial images or dactyloscopic data; Biometric data belong to special categories of personal data, the processing of which is subject to special requirements, in particular as regards the legal basis for processing or the fulfilment of other conditions under the GDPR;

GDPR

= Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation);

Data subject

= any natural person whose personal data is processed by PAYOUT; It is a person who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, an online identifier, or by reference to one or more elements specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person;

Client

= means any natural person or legal entity that is in a contractual relationship with Payout, or is interested in entering into a contractual relationship with Payout, the subject matter of which is the provision of payment services; for the purposes of this document, a Client shall also be deemed to be

an End Beneficiary as defined by the AML Act;

Controller

= an entity which, alone or jointly with others, determines the purposes and means of the processing of personal data; in accordance with this document, the Controller shall be understood to be PAYOUT;

Recipient

= a natural or legal person, public authority, agency, or other entity to whom Personal Data is disclosed, regardless of whether it is a third party; The specification of Recipients of Personal Data is contained in the relevant provisions of this document;

Processor

= a natural or legal person, public authority, agency, or other entity that processes personal data on behalf of the Controller; The Processor with whom the Controller has entered into a contract for the processing of personal data is specified in this document;

A third party

= natural or legal person, public authority, agency, or other entity other than the Data Subject, the Controller, the Processor and persons who are entrusted by the Controller or the Processor with the processing of personal data on the direct authority of the Controller or the Processor;

Customer

= a natural or legal person who is a customer of the Client and who pays the Client for products and services through PAYOUT;

Act on Payment

= Act No. 492/2009 Coll. on payment services and on amendment and supplementation of services of certain acts, as amended;

Responsible person

= a person designated by the Operator or the Intermediary who performs the tasks of under applicable data protection law, who is designated in this document;

ZOOÚ

= Act No. 18/2018 Coll. on the protection of personal data and on amendments and additions to certain acts, as amended.

WHAT IS PERSONAL DATA AND WHY DO WE PROCESS IT?

Personal data means any information relating to an identified or identifiable natural person who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data or by reference to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

Processing of personal data means any operation or set of operations which deals with personal data or sets of personal data, such as obtaining, recording, organizing, structuring, storing, transforming or altering, retrieving, consulting, using, disclosing by transmission, dissemination or otherwise making available, rearranging or combining, restricting, erasing or disposing of, whether or not by automated or non-automated means.

The Personal Data of Data Subjects processed by PAYOUT is specified in this document.

We process your Personal Data primarily to enable us to provide you with proper payment gateway services and, therefore, to ensure the safe and smooth flow of payments between Clients and their Customers. In addition, we also process your personal data if required to do so by applicable law or if we need to protect the legitimate interests of Customers, Clients, our company or, in justified cases, other persons.

PAYOUT only processes personal data that is necessary to achieve the specific purpose of the processing. Personal data is always processed for a predefined and legitimate purpose, without the

processing of which it would not be possible to achieve this purpose.

RESPONSIBLE PERSON

The responsible person at the Operator is the person in charge of.

The data subject may contact:

Payout a.s., Juraja Závodského 97/104, 010 04 Žilina, e-mail: contact@payout.one

PROCESSING OF PERSONAL DATA

PAYOUT collects and processes your personal data exclusively for specifically identified, explicitly stated and legitimate purposes, and does not further process the personal data thus obtained in a manner incompatible with these purposes. Any processing of personal data by PAYOUT has its legal basis in Article 6 of the GDPR.

In addition, PAYOUT processes your personal data in accordance with the principles of personal data processing within the meaning of Article 5 of the GDPR.

PAYOUT processes your personal data for the following specified purposes and to the following extent:

Compliance and compliance obligations under the AML Act	
<p>PAYOUT, as a payment institution, has the status of an obliged person under the relevant provisions of the AML Act. For this reason, it is obliged to obtain and process personal data of the Client, persons authorised to act on behalf of the Client, the Client's representatives and proxies, as well as the Client's end-users of the Client's benefits and persons in the Client's ownership and management structure, for the purpose of identifying and verifying the identification of the Client and persons acting on behalf of the Client, ascertaining the ownership and management structure of the Client, identifying the Client's end-users of the Client's benefits, as well as in other cases specified in the AML Law. In order to comply with the conditions of identification and to verify the Client's identification even without the Client's physical presence, PAYOUT is obliged to verify the Client's liveness by means of an appropriate technical means (electronic identification by means of a video call - see also the information on the processing of Biometric Data below).</p> <p>We hereby also inform the Data Subjects that PAYOUT is obliged to provide the personal data collected and processed for the purpose of fulfilling its obligations under the AML Act to the competent state and supervisory authorities, as well as to the National Bank of Slovakia in the cases specified in the legislation in question.</p> <p>The collection and processing of personal data for the purposes specified above is primarily aimed at preventing criminal activity or other unlawful conduct that may occur in the context of the provision of payment services by PAYOUT.</p>	
Legal basis for the processing of personal data	The legal basis for the collection, acquisition and processing of personal data is that the processing of personal data is necessary for the fulfilment of PAYOUT's legal obligation (Article 6(1)(c) of the GDPR) and, therefore, for the fulfilment of PAYOUT's obligations under the AML Act and the regulations, guidelines and opinions related to the AML Act.

<p>Scope and categories of processing personal data</p>	<p>PAYOUT collects and processes the following personal data of Data Subjects to the extent:</p> <ul style="list-style-type: none"> • first name, surname, title, birth number, or date of birth, place of birth, gender; • permanent or other residence and citizenship, number, e-mail address; • copies of personal identification documents; • For natural and legal persons engaged in business, the name of the official register, place of business and personal identification number; • bank account number, including the name of the account holder; • details of payment transactions made and cancelled; • the necessary credit, debit or other payment card details; • all communications made; • information obtained from questionnaires or similar forms that the Data Subject may be asked to complete; • IP address and device connection times; • data about visits to our website, in particular traffic data, weblogs, etc., as well as data about the Data Subjects' behaviour in the Internet environment; • licenses to carry out activities, their scope and validity; • information on the previous and current political and public positions of the Client's individual representatives and end users of the Client's benefits;
<p>Retention period of personal data</p>	<p>In order to comply with its obligations in relation to the protection against money laundering and terrorist financing, PAYOUT retains personal data for the period required by the AML Law and relevant laws and regulations. After the expiry of this period or the termination of the legal obligation, the personal data processed will be deleted from PAYOUT's systems.</p>

<p>Establishment and existence of a contractual relationship with the Client and provision of payment services (Framework Agreement)</p>	
<p>PAYOUT collects and processes personal data necessary for the preparation, conclusion and duration of the contractual relationship, the subject of which is the provision of PAYOUT payment services to the Client and the performance of the obligations arising therefrom in accordance with the Payment Services Act, in particular for administrative purposes related to the recording and performance of the obligations arising from the contractual relationship with the Client, providing PAYOUT payment services to the Client, contacting the Client in connection with the services provided by PAYOUT, as well as for the purposes of invoicing, sending invoices and making payments, claiming any property sanctions and rights to damages and other claims arising from the contractual relationship in question. PAYOUT thus processes the Clients' personal data for the purpose of fulfilling the terms of the Framework Agreement and providing payment services.</p>	
<p>Legal basis for the processing of personal data</p>	<p>The legal basis for the collection, acquisition and processing of personal data is that the processing of personal data is necessary for the performance of a contract to which the Data Subject is a party or in order to take pre-contractual measures at the request of the Data Subject (Article 6(1)(b) of the GDPR), for the purpose of the performance of the contract concluded between PAYOUT and the Client, and for the purpose of the</p>

	provision of services to the Client pursuant to that contract.
Scope and categories of processing personal data	<p>PAYOUT collects and processes the following personal data of Data Subjects to the extent:</p> <ul style="list-style-type: none"> • personal and contact data, such as name, surname, date of birth, birth number, permanent address, temporary address, correspondence address, e-mail address, telephone number, ID card number; • name and address of the company, company registration number, VAT number, VAT registration number, registration in ORSR, legal form; • account number
Retention period of personal data	For the purpose of fulfilling PAYOUT's contractual relationship with the Client and the provision of payment services, PAYOUT retains personal data for a period of 5 years from the termination of the contractual relationship, unless otherwise provided by applicable law. Upon expiry of this period, the personal data will be deleted from PAYOUT's systems.

Marketing purposes	
<p>PAYOUT may also collect and process personal data for the purpose of informing you about products, services and news provided by PAYOUT, innovations, as well as about the benefits offered by PAYOUT in the provision of services. For these purposes, PAYOUT also sends commercial information, marketing messages, advertising information, information on promotions or surveys satisfaction with the services provided, either in person, in paper form (by mail, leaflets) or electronically (primarily by e-mail or telephone).</p>	
Legal basis for the processing of personal data	<p>The processing of personal data in this case is possible if you, as the Data Subject, have consented to the processing of your personal data for one or more specific purposes (Article 6(1)(a) of the GDPR).</p> <p>You have given your consent either directly in a contract or via a form on our website, by telephone or other credible means (e.g. letter or email). The consent you have provided to us for marketing purposes is voluntary and providing it is not a contractual or legal requirement.</p> <p>With your prior consent, we process recordings of telephone calls on our customer service line in order to improve the quality of the service we provide. You give your consent to the recording before you start a call with an operator. If you do not wish to be recorded, you can use other communication channels.</p> <p>If you have given your consent to the processing of your personal data, you are giving this consent as knowing, serious and freely given, specific, informed and unambiguous, and you therefore have the right to withdraw this consent or to restrict the processing of your personal data at any time. For this purpose, please contact us without delay. If you do so, we will no longer process this personal data for the purposes for which consent was given. Please note that the withdrawal of your consent does not affect the lawfulness of any processing carried out on the basis of a consent previously given prior to its withdrawal by you. Withdrawal of consent will not be affected by PAYOUT.</p>

Scope and categories of processing personal data	PAYOUT collects and processes the following personal data of Data Subjects to the extent: <ul style="list-style-type: none"> • personal and contact data, such as name, surname, date of birth, permanent address, correspondence address, e-mail, telephone number, • Recording of the telephone conversation via the hotline.
Retention period of personal data	PAYOUT processes personal data for as long as you do not withdraw your consent.

Pre-contractual relations - contact form	
PAYOUT may also collect and process personal data for the purpose of contacting potential Clients, processing the origination of contact for the purpose of providing services if you contact us, for example, via the contact form available on our website.	
Legal basis for the processing of personal data	The legal basis for the collection, acquisition and processing of personal data is that the processing of personal data is necessary for the performance of a contract to which the Data Subject is a party or to carry out pre-contractual measures at the request of the Data Subject (Article 6(1)(b) GDPR).
Scope and categories of processing personal data	PAYOUT collects and processes the following personal data of Data Subjects to the extent: <ul style="list-style-type: none"> • name • e-mail
Retention period of personal data	Personal data shall be kept only for as long as it is necessary to achieve the purpose for which it was collected.

PROCESSING OF SPECIAL CATEGORIES OF PERSONAL DATA

Electronic identification and verification of the Client's identification through a facial biometric system (video identification)	
PAYOUT processes Biometric Data of you as Data Subjects in the course of its activities, in particular for the purposes of individual identification of the Client, verification of the Client's livelihood, or to ensure the verifiability of the Client's contractual relationship with PAYOUT without the physical presence of the Client. For these purposes, PAYOUT makes use of the available technical means that enable electronic identification of persons by means of remote video identification. The information recorded during this process can be checked, analysed, verified and validated. The video identification process complies with the provisions of the AML Law. PAYOUT protects the Biometric Data provided by means of security devices in accordance with legal regulations and information security requirements.	
Legal basis for the processing of personal data	The legal basis for the collection, acquisition and processing of personal data in this case is that the processing of personal data is necessary for the fulfilment of PAYOUT's legal obligation (Article 6(1)(c))

	<p>GDPR and Section 78(5) of the OPL), and thus for the fulfilment of PAYOUT's obligations under the AML Act and the related legislation, guidelines and opinions.</p> <p>The processing of personal data in this case is furthermore possible if you, as the Data Subject, have given your explicit consent to the processing of this personal data for one or more specified purposes, whereby such consent cannot break the prohibition to process a special category if this is excluded by a specific regulation (Article 9(2)(a) GDPR).</p> <p>Thus, the processing of Biometric Data also occurs on the legal basis of explicit consent. Your consent to the processing of Biometric Data is entirely voluntary.</p> <p>If you have given your consent to the processing of your personal data, you are giving it to us as your serious and freely given, explicit, specific, informed and unambiguous consent, and you therefore have the right to withdraw this consent at any time, in whole or in part, or to restrict the processing of your personal data. For this purpose, please contact us without delay. If you do so, we will no longer process this personal data for the purposes for which consent was given. Please note that the withdrawal of your consent does not affect the lawfulness of any processing carried out on the basis of a consent previously given prior to its withdrawal by you. Withdrawal of consent will not be affected by PAYOUT.</p>
<p>Scope and categories of processing personal data</p>	<p>PAYOUT collects and processes the following personal data of Data Subjects to the extent:</p> <ul style="list-style-type: none"> ● identification data of the Data Subject - face
<p>Retention period of personal data</p>	<p>In order to comply with its obligations in relation to the protection against money laundering and terrorist financing, PAYOUT retains Biometric Data for the period required by the AML Law and relevant laws and regulations.</p> <p>If you have given PAYOUT your explicit consent to process Biometric Data, we will retain this personal data for as long as you do not withdraw your consent.</p>

WHO CAN WE SHARE YOUR PERSONAL DATA WITH?

PAYOUT does not disclose or share your personal data to third parties or entities, except to persons and entities designated by applicable law, if it is in fulfillment of a legal obligation, and unless you have given PAYOUT your consent or written instruction to disclose or share your personal data in such a manner.

The disclosure or disclosure of personal data to third parties in the performance of a legal obligation is regulated by the Payment Services Act, under which PAYOUT is obliged to disclose or disclose personal data to the National Bank of Slovakia, competent supervisory authorities and invited persons, auditors and other persons specified in the Payment Services Act. PAYOUT may also disclose and make available personal data to Third Parties and other entities without your consent in the performance of its obligations hereunder:

- AML Law in the field of combating the laundering of proceeds of crime and the financing of terrorism in accordance with the legislation in question,
- the Criminal Law and the Code of Criminal Procedure in relation to the reporting of suspicions of preparation for or commission of a criminal offence to law enforcement authorities,
- the relevant legislation in relation to PAYOUT's reporting obligations.

In connection with the performance of the aforementioned legal obligations, personal data may be disclosed and provided to the National Bank of Slovakia, banks and other financial institutions, state

authorities and institutions, law enforcement authorities, the Financial Intelligence Unit, the National Security Authority, suppliers and providers of sanction lists and systems for the identification of the Client and the review of compliance with the AML Law.

WHO HAS ACCESS TO YOUR PERSONAL DATA?

PAYOUT's employees who are authorised by PAYOUT to process your personal data in accordance with Article 13(1)(e) of the GDPR and Section 5(q) of the DPA have access to your personal data as Personal Data Recipients. PAYOUT's employees are authorised to collect and process the Clients' personal data solely for the purpose and to the extent specified herein and by legal requirements.

PAYOUT declares that all persons who come into contact with your personal data at PAYOUT (employees, collaborators) have been properly trained in relation to the processing of personal data and ensuring its maximum protection and security, are authorised to handle your personal data only on the basis of our explicit instructions, and have been instructed at the same time on the obligation to maintain confidentiality of personal data, even after the termination of the employment relationship or collaboration with PAYOUT.

Furthermore, our Processors through whom PAYOUT processes personal data may also have access to your personal data on the basis of the authorization given to them by PAYOUT. The processing of personal data through an Intermediary is governed by a separate contract concluded between PAYOUT and the Intermediary, whereby the Intermediary processes your personal data on behalf of PAYOUT.

PAYOUT only uses Processors for the processing of your personal data that provide sufficient guarantees for the adoption of appropriate technical and organisational measures so that the processing of your personal data complies with the requirements under applicable law and in accordance with this document, and to ensure the necessary and indispensable protection of your rights as a Data Subject. Entrusting the processing of personal data to the Processor does not affect the exercise of your rights in relation to the processing of your personal data, which you may exercise both with PAYOUT and the Processor.

Your personal data may thus be accessed by our service subcontractors, e.g. subcontractors of payment services, companies dealing with the vetting of politically exposed and sanctioned persons, server administrator, IT.

We also specifically inform you that your Biometric Data collected for the purpose of "Electronic identification and verification of Client's identification through facial biometrics system (video identification)" is provided to the Processor, which provides us with activities such as extraction of Biometric Data and identification data from the Client's identification document, extraction of Biometric Data through video detection from the video call, biometric matching between the video image and the Client's identification document. This Processor may subcontract the processing of Personal Data to the following entities:

- Amazon Web Services, INC. located at 410 Terry Avenue North, Seattle, WA 98109-5210, Reg. No.: NTT0415USASR008 (processing is performed in AWS's European data center);
- Tessi Graddo (GRADDO II, S.A), with registered office at Avenida de los Rosales, número 42, Portal 2, Primero Derecha, 28021, Madrid, Spain, Reg. No: A-79581856

The said Processor is entitled to further disclose your personal data to Recipients such as banking entities, tax authorities, financial auditors, public authorities, etc. and to Processors providing intermediation services to the said Processor, i.e. consultants, hosting and IT providers, etc. For more information on the processing of Personal Data - Biometric Data by this Intermediary, please contact PAYOUT at the following email address: contact@payout.one.

If you use our services as a Customer, we make your personal data available, where necessary, to our

Clients for whose products you pay via our payment system, in particular for the purpose of obtaining an overview of your payments and billing made.

Further information about the Recipients or Intermediaries and how they process your personal data is available on request at the following email address: contact@payout.one

TRANSFER OF PERSONAL DATA TO THIRD COUNTRIES

Taking into account Article 13(1)(f) of the GDPR and Section 19(1)(f) of the GDPR, the transfer of personal data to a third country or an international organisation does not take place.

PROFILING AND AUTOMATED DECISION-MAKING

PAYOUT uses automated decision-making when processing personal data.

PAYOUT uses automated decision-making in the processing of personal data in connection with the processing of Clients' Biometric Data by the Processor, which provides us with the verification of the Client and his/her identification document, the extraction of Biometric Data through a video call, while the importance of such processing of personal data allows us to prevent the laundering of the proceeds of crime and the financing of terrorism. The consequence of such processing for the Data Subject may be, in particular, but not exclusively, the conclusion/non-conclusion of the Client's contractual relationship with PAYOUT, or the taking of appropriate legal action by PAYOUT, as the case may be. Such data will be processed by the Intermediary and by PAYOUT.

PAYOUT does not use profiling when processing personal data.

HOW LONG DO WE KEEP YOUR PERSONAL DATA?

We retain personal data for as long as necessary for the purposes for which it is processed, unless we are obliged to retain it for longer under the applicable law of the Slovak Republic, for example, for the processing and receipt of complaints, the resolution of legal disputes, archiving, obligations arising from the fight against the legalization of the proceeds of crime and the financing of terrorism, or accounting obligations.

- If we process your personal data on the basis of consent, we will retain it until you withdraw your consent, unless otherwise stated in this document;
- If we process your personal data on the basis of law, we will keep it for as long as we are required to do so by the relevant legislation;
- If we process personal data on the basis of the law and the law does not specify a retention period, we keep your personal data for 5 years, in case it is necessary to use it in the event of clarification of disputes arising;
- If we process your personal data on the basis of a contract and the applicable law of the Slovak Republic does not provide otherwise, PAYOUT shall keep your personal data for the duration of the contractual relationship. Upon termination of the contractual relationship, PAYOUT will delete your personal data from PAYOUT's information systems, with the exception of those personal data that PAYOUT retains for the time necessary to assert and defend claims arising from the contractual relationship.

HOW DO WE PROTECT YOUR PERSONAL DATA?

PAYOUT declares that it has taken appropriate technical and organisational measures to ensure an adequate level of security of your personal data and to protect it against unauthorised disclosure and unauthorised or unlawful processing, as well as against intentional, accidental, or negligent erasure,

loss, damage, destruction or alteration and breach of integrity, taking into account the nature, scope and purposes of the processing of your personal data, as well as the risks to the rights and freedoms of Data Subjects arising from the processing of personal data. The measures taken are regularly reviewed by PAYOUT. PAYOUT employees who access and process personal data, as well as contractors, are bound by a duty of confidentiality in relation to the personal data they access and process, which obligation continues even after the employment and contractual relationship has ended. PAYOUT regularly monitors compliance with these measures as well as with the obligation of confidentiality in relation to personal data.

HOW DO WE COLLECT PERSONAL DATA ABOUT YOU?

- If you are in the position of a Client, we obtain your personal data mainly through registration and the conclusion of a framework contract (i.e. in this case the personal data is usually provided by a person authorised to act on behalf of the Client (statutory body, member of the statutory body, representative or proxy) who is a contracting party of PAYOUT), and also from publicly available registers, lists, records or websites (e.g. insolvency register, commercial register, trade register, register of politically exposed and sanctioned persons, etc.);
- If you are a Customer, we collect your personal data from the Customer based on the information you provide in order to pay for the Customer's product or service;
- If you are a visitor to our website, we collect your personal data to the extent that you provide it to us, e.g. for the purpose of contacting PAYOUT via chat, contact form or any other means.

WHAT ARE YOUR RIGHTS IN RELATION TO THE PROCESSING OF PERSONAL DATA?

As Data Subjects, you are obliged to provide PAYOUT with true and up-to-date personal data. In the event of a change in your personal data, you are obliged to notify PAYOUT of the change without delay.

In accordance with applicable law, you have the right to request information about how we process your data and the right to rectification of the data we process about you. In certain cases, you have the right to request the erasure of your personal data, and you have the right to access or transfer your personal data (e.g. transfer to another service provider). In certain cases you have the right to object and also the right to request restriction of the processing of your personal data. The individual rights and how to exercise them are described in more detail below.

1. Method of exercising rights

If you exercise any of your rights under this section or under applicable law, we will notify you of the action taken in accordance with your request, as well as any Recipient to whom personal information has been disclosed hereunder, if such notification is feasible and/or does not require disproportionate effort.

If you wish to exercise your rights and/or obtain the relevant information, you may do so directly by (i) written request delivered to PAYOUT: Payout, s.r.o, Juraja Závodského 97/106, 010 04 Žilina (ii) in person, (iii) electronically to the e-mail address contact@payout.one, or (iv) via the link in the message.

In order to process your request, we may require you to provide certain identifying information that you have previously provided to us. We will only ever require the provision of this information to the extent strictly necessary to verify that the relevant request was in fact sent by you. We will process your request without undue delay, but at the latest within one month of receiving it, while we also reserve the right to extend this period by two months in more complex cases.

2. Erasure of your personal data

You can ask us to delete your personal data at any time in the manner set out above. If you contact us with such a request, we will delete without undue delay all of your personal data that we hold if we no longer need your personal data for the performance of our contractual and legal obligations or the protection of our legitimate interests. We will also delete all of your personal data if you withdraw your consent to the processing of your data, if you have previously provided us with consent, or if we are required to do so by law.

3. Correction of your personal data

Under applicable law, you have the right to rectification of the personal data you share with us in the event of a change to your personal data, on the basis of which the personal data we are processing is no longer up-to-date, or in the event that the personal data we are processing is inaccurate or incomplete. To request a rectification, please contact us in the manner set out above. We take reasonable steps to ensure that you can keep your personal data accurate and up to date. You can always contact us to ask if we are still processing your personal data.

4. Disclosure and portability of your personal data

You have the right to request information about whether we are processing personal data about you and to what extent. You also have the right to request that we disclose to you the personal data you have provided to us and other personal data relating to you. If you would like access to the data we process about you, please contact us in the manner set out above.

If you request the transfer of your personal data to another controller, we may transfer some of your personal data (in particular, data that we process based on the performance of a contract and/or your consent) directly to the third party (other controller) that you specify in your request, provided that such a request will not adversely affect the rights and legitimate interests of others, and provided that it is technically and legally feasible to do so.

5. Right to object

Where we process your personal data on the basis of our legitimate interest, including profiling based on these provisions, you have the right to object to such processing at any time on grounds relating to your particular situation. Unless in such case we can demonstrate our compelling legitimate grounds for the processing which override your interests or rights, or unless we can demonstrate that the data is necessary for the establishment, exercise and defence of our legal claims, we will no longer process the data and will delete it without undue delay.

6. Restriction of processing

If you ask us to restrict the processing of your personal data, e.g. if you contest the accuracy, lawfulness or our need to process your personal data, we will limit the processing of your personal data to the minimum necessary (storage) and, where applicable, we will only process it for the establishment, exercise or defence of legal claims, or for the protection of the rights of another natural or legal person, or for other limited reasons prescribed by applicable law. If the restrictions are lifted and we continue to process your personal data, we will inform you without undue delay.

7. Complaint to the Data Protection Authority

You have the right to lodge a complaint regarding our processing of your personal data with the Office for Personal Data Protection of the Slovak Republic, Hraničná 12, 820 07 Bratislava 27, Slovak Republic.

8. Automated decision-making, including profiling

If PAYOUT uses automated decision-making, including profiling, and a decision based solely on the aforementioned automated processing, including profiling, is necessary for the purpose of concluding or performing a contract, or if it is based on your explicit consent, you as a Data Subject have the right to human intervention in automated decision-making, including profiling (decision verification) by PAYOUT, as well as the right to express your opinion on the result of the automated decision-making, as well as the right to challenge such a decision.

9. Consent / Withdrawal of consent to the processing of personal data

If you have given your consent to the processing of your personal data, you are providing this as your serious and freely given, specific, informed and unambiguous consent. In addition, in the case of Biometric Data Processing, you provide this consent as explicit, and in any case you have the right to withdraw this consent at any time or to restrict the processing of your personal data. For this purpose, please contact us without delay by (i) written request delivered to PAYOUT: Payout, s.r.o, Juraja Závodského 97/106, 010 04 Žilina (ii) in person, (iii) electronically to the email address contact@payout.one, or (iv) through a link in the message, or (v) in the interface of the online service you use that allows this functionality. If you do so, we will not further process this personal data for the purposes for which consent was given. Please note that the withdrawal of your consent does not affect the lawfulness of any processing carried out on the basis of consent previously given prior to your withdrawal of consent.

FINAL PROVISIONS

1. PAYOUT undertakes to modify or update this Privacy Policy from time to time, in accordance with applicable legislation and changes in the scope and manner in which Personal Data of Data Subjects is processed.
2. This Privacy Policy is always available in an up-to-date version in electronic form on PAYOUT's website at <https://payout.one/>.
3. This Privacy Policy shall come into force on 01.06.2021.