

for services for legal entities or natural persons - entrepreneurs, valid from 01.01.2024, effective from 01.03.2024

Monthly Maintenance LITE

7 FUR

Fee includes monthly account maintenance, integration support (1 hour), client support and transaction verification from 8:00am to 4:00pm including two-factor authentication using an authenticator.

Monthly Maintenance COMFORT

10 EUR

	Fee	Notes
Opening a payment account	individual	
Minimum performance	10,00 EUR	The minimum performance applies only to transaction fees.
Closing a payment account	free	

PAYMENT METHODS AND REFUNDS	Fee	Notes
Payment acceptance fee - card	0,99%	
Payment acceptance fee - bank button	0,99%	
Payment acceptance fee - QR code	0,55%	
Payment acceptance fee - bank transfer	0,55%	
Payment acceptance fee - payment initiation	0,55%	
Fixed payment acceptance fee	0,20 EUR	
Zero transaction	0,15 EUR	For recurring payments or when the card is memorized, a zero verification transaction may be performed to verify the validity of the card and the accuracy of the data.
Card transaction refund	0,75%	
Card Transaction Refund - Fixed Fee	0,20 EUR	
Domestic transaction refund	1,50 EUR	
Refund of a foreign transaction up to EUR 2 000	15,00 EUR	The fee is indicative and may be adjusted according to the correspondent bank
Refund of a foreign transaction over EUR 2 000	1%	The fee is indicative and may be adjusted according to the correspondent bank

PAYMENT	Fee	Notes
Domestic payment order processing	1,50 EUR	The fee is charged for each individual transaction.
Processing a foreign payment order up to EUR 1 000	10,00 EUR	The fee is indicative and may be adjusted according to the correspondent bank.
Processing of a foreign payment order over EUR 1000	1%	The fee is indicative and may be adjusted according to the correspondent bank.
Cancellation of an entered payment order	5,00 EUR	Payment can be cancelled if the payment has not been processed.
Arranging a payment request	25,00 EUR	Contacting the beneficiary's bank for a refund of a payment to which it was erroneously sent. In case of unwillingness of the beneficiary to return the funds, after the time limit for return has expired, providing the beneficiary's details. The fee is charged for each individual transaction.

ADDITIONAL SERVICES	Fee	Notes
Payer card storage service	10,00 EUR	Monthly fee for using the service
Recurring payments	20,00 EUR	Monthly fee for using the service
Chargeback	50,00 EUR	Chargeback means the verification/reversal of part or all of a transaction by the Cardholder directly with the Issuer as defined in the Card Company Rules. The fee is charged on a per transaction basis.
Retrieval request	10,00 EUR	Retrieval Request - means a request for information based on a Customer's Purchase Complaint regarding a specific Transaction requested by the Cardholder or Card Issuer. A fee is charged for each individual transaction.
Processing of an unidentifiable payment to a client's account	1,50 EUR	An unidentifiable payment is any payment received where the payment details in Payout do not match the generated payment order (Customer incorrectly enters the variable symbol, incorrectly fills in the total amount, etc.). A fee is charged for each individual transaction.
Fee for express processing of domestic payment to 14:00	30,00 EUR	Express payment processing only within the Slovak Republic in EUR currency. The fee is charged for each individual transaction.
Account statement upon client's request	25,00 EUR	
Fee for overdrawn account balance as of 31.12. of the given year above the limit of EUR 100 000	5%	The fee is calculated on the total credit balance as at 31.12. of the relevant year cumulatively from all Payout Client's payment accounts held in EUR and other foreign currencies. The conversion of the balance in foreign currencies into EURO will be carried out at the ECB exchange rate applicable on 3112. of the relevant year. Payout a.s. is entitled to debit the fee from any Client's account during the month of January of the following calendar year according to the balance as at 31.12. of the previous calendar year.





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Monthly Maintenance LITE

170 CZK

Fee includes monthly account maintenance, integration support (1 hour), client support and transaction verification from 8:00am to 4:00pm including two-factor authentication using an authenticator.

Monthly Maintenance COMFORT

250 CZK

	Fee	Notes
Opening a payment account	individual	
Minimum performance	250,00 CZK	The minimum performance applies only to transaction fees.
Closing a payment account	free	

PAYMENT METHODS AND REFUNDS	Fee	Notes
Payment acceptance fee - card	1,35%	
Payment acceptance fee - QR code	1,00%	
Payment acceptance fee - bank transfer	1,00%	
Payment acceptance fee - payment initiation	0,55%	
Fixed payment acceptance fee	5,00 CZK	
Zero transaction	3,50 CZK	For recurring payments or when the card is memorized, a zero verification transaction may be performed to verify the validity of the card and the accuracy of the data.
Card transaction refund	0,90%	
Card Transaction Refund - Fixed Fee	5,00 CZK	
Domestic transaction refund	35,00 CZK	
Refund of foreign transaction up to 50000 CZK	370,00 CZK	The fee is indicative and may be adjusted according to the correspondent bank
Refund of foreign transaction over 50000 CZK	1%	The fee is indicative and may be adjusted according to the correspondent bank

PAYMENT	Fee	Notes
Domestic payment order processing	35,00 CZK	The fee is charged for each individual transaction.
Processing a foreign payment order up to 25 000 CZK	250,00 CZK	The fee is indicative and may be adjusted according to the correspondent bank.
Processing of a foreign payment order over CZK 25,000	1%	The fee is indicative and may be adjusted according to the correspondent bank.
Cancellation of an entered payment order	120,00 CZK	Payment can be cancelled if the payment has not been processed.
Arranging a payment request		Contacting the beneficiary's bank for a refund of a payment to which it was erroneously sent. In case of unwillingness of the beneficiary to return the funds, after the time limit for return has expired, providing the beneficiary's details. The fee is charged for each individual transaction.

ADDITIONAL SERVICES	Fee	Notes
Payer card storage service	250,00 CZK	Monthly fee for using the service
Recurring payments	500,00 CZK	Monthly fee for using the service
Chargeback	1200,00 CZK	Chargeback means the verification/reversal of part or all of a transaction by the Cardholder directly with the Issuer as defined in the Card Company Rules. The fee is charged on a per transaction basis.
Retrieval request	250,00 CZK	Retrieval Request - means a request for information based on a Customer's Purchase Complaint regarding a specific Transaction requested by the Cardholder or Card Issuer. A fee is charged for each individual transaction.
Processing of an unidentifiable payment to a client's account	35,00 CZK	An unidentifiable payment is any payment received where the payment details in Payout do not match the generated payment order (Customer incorrectly enters the variable symbol, incorrectly fills in the total amount, etc.). A fee is charged for each individual transaction.
Fee for express processing of domestic payment to 14:00	750,00 CZK	Express payment processing only within the Slovak Republic in EUR currency. The fee is charged for each individual transaction.
Account statement upon client's request	600,00 CZK	
Fee for overdrawn account balance as at 31.12. of a given year above the limit of CZK 2 500 000	5%	The fee is calculated on the total credit balance as at 31.12. of the relevant year cumulatively from all Payout Client's payment accounts held in EUR and other foreign currencies. The conversion of the balance in foreign currencies into EURO will be carried out at the ECB exchange rate applicable on 3112. of the relevant year. Payout a.s. is entitled to debit the fee from any Client's account during the month of January of the following calendar year according to the balance as at 3112. of the previous calendar year.





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Monthly Maintenance LITE

2700 HUF

Fee includes monthly account maintenance, integration support (1 hour), client support and transaction verification from 8:00am to 4:00pm including two-factor authentication using an authenticator.

Monthly Maintenance COMFORT

3800 HUF

	Fee	Notes
Opening a payment account	individual	
Minimum performance	3800,00 HUF	The minimum performance applies only to transaction fees.
Closing a payment account	free	

PAYMENT METHODS AND REFUNDS	Fee	Notes
Payment acceptance fee - card	1,35%	
Payment acceptance fee - QR code	1,00%	
Payment acceptance fee - bank transfer	1,00%	
Payment acceptance fee - payment initiation	0,55%	
Fixed payment acceptance fee	80,00 HUF	
Zero transaction	60,00 HUF	For recurring payments or when the card is memorized, a zero verification transaction may be performed to verify the validity of the card and the accuracy of the data.
Card transaction refund	0,90%	
Card Transaction Refund - Fixed Fee	80,00 HUF	
Domestic transaction refund	600,00 HUF	
Refund of a foreign transaction up to HUF 750 000	5700,00 HUF	The fee is indicative and may be adjusted according to the correspondent bank
Refund of a foreign transaction over HUF 750 000	1%	The fee is indicative and may be adjusted according to the correspondent bank

PAYMENT	Fee	Notes
Domestic payment order processing	600,00 HUF	The fee is charged for each individual transaction.
Processing a foreign payment order up to HUF 380 000	3800,00 HUF	The fee is indicative and may be adjusted according to the correspondent bank.
Processing of a foreign payment order over HUF 380 000	1%	The fee is indicative and may be adjusted according to the correspondent bank.
Cancellation of an entered payment order	2000,00 HUF	Payment can be cancelled if the payment has not been processed.
Arranging a payment request	9500,00 HUF	Contacting the beneficiary's bank for a refund of a payment to which it was erroneously sent. In case of unwillingness of the beneficiary to return the funds, after the time limit for return has expired, providing the beneficiary's details. The fee is charged for each individual transaction.

ADDITIONAL SERVICES	Fee	Notes
Payer card storage service	3800,00 HUF	Monthly fee for using the service
Recurring payments	7600,00 HUF	Monthly fee for using the service
Chargeback	20000,00 HUF	Chargeback means the verification/reversal of part or all of a transaction by the Cardholder directly with the Issuer as defined in the Card Company Rules. The fee is charged on a per transaction basis.
Retrieval request	3800,00 HUF	Retrieval Request - means a request for information based on a Customer's Purchase Complaint regarding a specific Transaction requested by the Cardholder or Card Issuer. A fee is charged for each individual transaction.
Processing of an unidentifiable payment to a client's account	600,00 HUF	An unidentifiable payment is any payment received where the payment details in Payout do not match the generated payment order (Customer incorrectly enters the variable symbol, incorrectly fills in the total amount, etc.). A fee is charged for each individual transaction.
Fee for express processing of domestic payment to 14:00	12000,00 HUF	Express payment processing only within the Slovak Republic in EUR currency. The fee is charged for each individual transaction.
Account statement upon client's request	9500,00 HUF	
Fee for overdrawn account balance on 31.12. of a given year above the limit of HUF 39 000 000	5%	The fee is calculated on the total credit balance as at 3:112. of the relevant year cumulatively from all Payout Client's payment accounts held in EUR and other foreign currencies. The conversion of the balance in foreign currencies into EURO will be carried out at the ECB exchange rate applicable on 3:112. of the relevant year. Payout a.s. is entitled to debit the fee from any Client's account during the month of January of the following calendar year according to the balance as at 3:112. of the previous calendar year.





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Monthly Maintenance LITE

35 RON

Fee includes monthly account maintenance, integration support (1 hour), client support and transaction verification from 8:00am to 4:00pm including two-factor authentication using an authenticator.

Monthly Maintenance COMFORT

50 RON

	Fee	Notes
Opening a payment account	individual	
Minimum performance	50,00 RON	The minimum performance applies only to transaction fees.
Closing a payment account	free	

PAYMENT METHODS AND REFUNDS	Fee	Notes
Payment acceptance fee - card	1,35%	
Payment acceptance fee - QR code	1,00%	
Payment acceptance fee - bank transfer	1,00%	
Payment acceptance fee - payment initiation	0,55%	
Fixed payment acceptance fee	1,00 RON	
Zero transaction	0,75 RON	For recurring payments or when the card is memorized, a zero verification transaction may be performed to verify the validity of the card and the accuracy of the data.
Card transaction refund	0,90%	
Card Transaction Refund - Fixed Fee	1,00 RON	
Domestic transaction refund	7,50 RON	
Refund of a foreign transaction up to RON 10 000	75,00 RON	The fee is indicative and may be adjusted according to the correspondent bank
Refund of a foreign transaction over RON 10 000	1%	The fee is indicative and may be adjusted according to the correspondent bank

PAYMENT	Fee	Notes
Domestic payment order processing	7,50 RON	The fee is charged for each individual transaction.
Processing a foreign payment order up to RON 5 000	50,00 RON	The fee is indicative and may be adjusted according to the correspondent bank.
Processing of a foreign payment order over RON 5 000	1%	The fee is indicative and may be adjusted according to the correspondent bank.
Cancellation of an entered payment order	25,00 RON	Payment can be cancelled if the payment has not been processed.
Arranging a payment request	. 10E 00 DON	Contacting the beneficiary's bank for a refund of a payment to which it was erroneously sent. In case of unwillingness of the beneficiary to return the funds, after the time limit for return has expired, providing the beneficiary's details. The fee is charged for each individual transaction.

ADDITIONAL SERVICES	Fee	Notes
Payer card storage service	50,00 RON	Monthly fee for using the service
Recurring payments	100,00 RON	Monthly fee for using the service
Chargeback	250,00 RON	Chargeback means the verification/reversal of part or all of a transaction by the Cardholder directly with the Issuer as defined in the Card Company Rules. The fee is charged on a per transaction basis.
Retrieval request	50,00 RON	Retrieval Request - means a request for information based on a Customer's Purchase Complaint regarding a specific Transaction requested by the Cardholder or Card Issuer. A fee is charged for each individual transaction.
Processing of an unidentifiable payment to a client's account	7,50 RON	An unidentifiable payment is any payment received where the payment details in Payout do not match the generated payment order (Customer incorrectly enters the variable symbol, incorrectly fills in the total amount, etc.). A fee is charged for each individual transaction.
Fee for express processing of domestic payment to 14:00	150,00 RON	Express payment processing only within the Slovak Republic in EUR currency. The fee is charged for each individual transaction.
Account statement upon client's request	125,00 RON	
Fee for overdrawn account balance as at 31.12. of the given year above the limit of RON 500 000	5%	The fee is calculated on the total credit balance as at 31.12. of the relevant year cumulatively from all Payout Client's payment accounts held in EUR and other foreign currencies. The conversion of the balance in foreign currencies into EURO will be carried out at the ECB exchange rate applicable on 31.12. of the relevant year. Payout a.s. is entitled to debit the fee from any Client's account during the month of January of the following calendar year according to the balance as at 31.12. of the previous calendar year.





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Monthly Maintenance

30 PLN

Fee includes monthly account maintenance, integration support (1 hour), client support and transaction verification from 8:00am to 4:00pm including two-factor authentication using an authenticator.

Monthly Maintenance COMFORT

45 PLN

	Fee	Notes
Opening a payment account	individual	
Minimum performance	45,00 PLN	The minimum performance applies only to transaction fees.
Closing a payment account	free	

PAYMENT METHODS AND REFUNDS	Fee	Notes
Payment acceptance fee - card	1,35%	
Payment acceptance fee - QR code	1,00%	
Payment acceptance fee - bank transfer	1,00%	
Payment acceptance fee - payment initiation	0,55%	
Fixed payment acceptance fee	0,90 PLN	
Zero transaction	0,65 PLN	For recurring payments or when the card is memorized, a zero verification transaction may be performed to verify the validity of the card and the accuracy of the data.
Card transaction refund	0,90%	
Card Transaction Refund - Fixed Fee	0,90 PLN	
Domestic transaction refund	6,50 PLN	
Refund of foreign transaction up to 8 600 PLN	65,00 PLN	The fee is indicative and may be adjusted according to the correspondent bank
Refund of a foreign transaction over PLN 8 600	1%	The fee is indicative and may be adjusted according to the correspondent bank

PAYMENT	Fee	Notes
Domestic payment order processing	6,50 PLN	The fee is charged for each individual transaction.
Processing a foreign payment order up to 4 300 PLN	45,00 PLN	The fee is indicative and may be adjusted according to the correspondent bank.
Foreign payment order processing over 4 300 PLN	1%	The fee is indicative and may be adjusted according to the correspondent bank.
Cancellation of an entered payment order	22,00 PLN	Payment can be cancelled if the payment has not been processed.
Arranging a payment request	: 110 00 DLN	Contacting the beneficiary's bank for a refund of a payment to which it was erroneously sent. In case of unwillingness of the beneficiary to return the funds, after the time limit for return has expired, providing the beneficiary's details. The fee is charged for each individual transaction.

ADDITIONAL SERVICES	Fee	Notes
Payer card storage service	45,00 PLN	Monthly fee for using the service
Recurring payments	87,00 PLN	Monthly fee for using the service
Chargeback	217,00 PLN	Chargeback means the verification/reversal of part or all of a transaction by the Cardholder directly with the Issuer as defined in the Card Company Rules. The fee is charged on a per transaction basis.
Retrieval request	45,00 PLN	Retrieval Request - means a request for information based on a Customer's Purchase Complaint regarding a specific Transaction requested by the Cardholder or Card Issuer. A fee is charged for each individual transaction.
Processing of an unidentifiable payment to a client's account	6,50 PLN	An unidentifiable payment is any payment received where the payment details in Payout do not match the generated payment order (Customer incorrectly enters the variable symbol, incorrectly fills in the total amount, etc.). A fee is charged for each individual transaction.
Fee for express processing of domestic payment to 14:00	130,00 PLN	Express payment processing only within the Slovak Republic in EUR currency. The fee is charged for each individual transaction.
Account statement upon client's request	110,00 PLN	
Fee for overdrawn account balance as at 31.12. of a given year above the limit of PLN 440 000	5%	The fee is calculated on the total credit balance as at 31.12. of the relevant year cumulatively from all Payout Client's payment accounts held in EUR and other foreign currencies. The conversion of the balance in foreign currencies into EURO will be carried out at the ECB exchange rate applicable on 31.12. of the relevant year. Payout a.s. is entitled to debit the fee from any Client's account during the month of January of the following calendar year according to the balance as at 31.12. of the previous calendar year.





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Monthly Maintenance LITE

14 BGN

Fee includes monthly account maintenance, integration support (1 hour), client support and transaction verification from 8:00am to 4:00pm including two-factor authentication using an authenticator.

Monthly Maintenance COMFORT

20 BGN

	Fee	Notes	
Opening a payment account	individual		
Minimum performance	20,00 BGN	The minimum performance applies only to transaction fees.	
Closing a payment account	free		

PAYMENT METHODS AND REFUNDS	Fee	Notes
Payment acceptance fee - card	1,35%	
Payment acceptance fee - QR code	1,00%	
Payment acceptance fee - bank transfer	1,00%	
Payment acceptance fee - payment initiation	0,55%	
Fixed payment acceptance fee	0,40 BGN	
Zero transaction	0,30 BGN	For recurring payments or when the card is memorized, a zero verification transaction may be performed to verify the validity of the card and the accuracy of the data.
Card transaction refund	0,90%	
Card Transaction Refund - Fixed Fee	0,40 BGN	
Domestic transaction refund	3,00 BGN	
Refundácia zahraničnej transakcie do 4 000 BGN	30,00 BGN	The fee is indicative and may be adjusted according to the correspondent bank
Refundácia zahraničnej transakcie nad 4 000 BGN	1%	The fee is indicative and may be adjusted according to the correspondent bank

PAYMENT	Fee	Notes
Domestic payment order processing	3,00 BGN	The fee is charged for each individual transaction.
Processing a foreign payment order up to 2 000 BGN	20,00 BGN	The fee is indicative and may be adjusted according to the correspondent bank.
Foreign payment order processing over BGN 2 000	1%	The fee is indicative and may be adjusted according to the correspondent bank.
Cancellation of an entered payment order	10,00 BGN	Payment can be cancelled if the payment has not been processed.
Arranging a payment request	: EO OO DON	Contacting the beneficiary's bank for a refund of a payment to which it was erroneously sent. In case of unwillingness of the beneficiary to return the funds, after the time limit for return has expired, providing the beneficiary's details. The fee is charged for each individual transaction.

ADDITIONAL SERVICES	Fee	Notes
Payer card storage service	20,00 BGN	Monthly fee for using the service
Recurring payments	40,00 BGN	Monthly fee for using the service
Chargeback	100,00 BGN	Chargeback means the verification/reversal of part or all of a transaction by the Cardholder directly with the Issuer as defined in the Card Company Rules. The fee is charged on a per transaction basis.
Retrieval request	20,00 BGN	Retrieval Request - means a request for information based on a Customer's Purchase Complaint regarding a specific Transaction requested by the Cardholder or Card Issuer. A fee is charged for each individual transaction.
Processing of an unidentifiable payment to a client's account	3,00 BGN	An unidentifiable payment is any payment received where the payment details in Payout do not match the generated payment order (Customer incorrectly enters the variable symbol, incorrectly fills in the total amount, etc.). A fee is charged for each individual transaction.
Fee for express processing of domestic payment to 14:00	60,00 BGN	Express payment processing only within the Slovak Republic in EUR currency. The fee is charged for each individual transaction.
Account statement upon client's request	50,00 BGN	
Fee for overdrawn account balance as of 31.12. of a given year above the limit of BGN 200 000	5%	The fee is calculated on the total credit balance as at 31.12. of the relevant year cumulatively from all Payout Client's payment accounts held in EUR and other foreign currencies. The conversion of the balance in foreign currencies into EURO will be carried out at the ECB exchange rate applicable on 31.12. of the relevant year. Payout a.s. is entitled to debit the fee from any Client's account during the month of January of the following calendar year according to the balance as at 31.12. of the previous calendar year.





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ADDITIONAL OTHER SERVICES *	Fee	Notes		
Reports, statistics	5,00 EUR	An overview of the transaction information on the Payout payment account.		
Setting up a disponent	12,00 EUR			
Issuance of any certificate or document at the Client's request	30,00 EUR			
Integration fee	: individual			
Development based on client requirements	100,00 EUR	Depending on the client's requirements /hour**.		
Fee for translation of documents to/from English language	10,00 EUR	: Per document page		
Standard audit confirmation of accounts and balances	50,00 EUR			
Compliance audit	individual			
Request for amendment of the framework agreement	50,00 EUR	: Suspension of payment services, change of URL, etc.		
Priority fee (verification request)	100,00 EUR	Verification of the request within 24 hours during business days		
Balancing outside business hours	55,00 EUR	Balancing after 4:30 pm for clients using the Automatic Payments module /hour **		
Technical support - manual payment order processing	95,00 EUR	PSupport in cases where automated systems cannot process or resolve specific issues related to bulk payments /hour**		

^{*} Additional other services are not part of payment services, therefore they are subject to VAT according to the current legislation. * Additional other services are not part of payment services, therefore they are subject to VAT according to the current legislation.

^{**} The fee is invoiced on an hourly basis, which means that the costs listed under this heading are per hour of work. This is applied for each hour commenced, with hours being calculated as whole numbers.



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You will not pay any set-up or other operating fees for the ability to accept payment cards over the Internet. For services related to the acceptance of VISA and MasterCard payment cards, the client pays the fixed fee mentioned above. This fee is made up of an Interchange fee and a Scheme fee, the value of which varies according to the type and origin of the card (Regulation (EU) 2015/751 of the European Parliament and of the Council on interchange fees for card-linked payment transactions), and an Acquiring fee, which is paid to the card processor. Upon agreement with the Client, the aforementioned fees may be merged for more obvious and unambiguous communication into one fixed fee, which we refer to in the Fee Schedule as the "Payment Fee".

Current interchange fees:

https://www.visa.co.uk/dam/VCOM/regional/ve/unitedkingdom/PDF/fees-and-interchange/november/slovakia-november-2019.pdf

https://www.mastercard.co.uk/en-gb/about-mastercard/what-we-do/interchange/european-interchange-rates.html

Card processor fee:

Všetky karty s logom VISA, VISA Electron, V Pay, MasterCard, Maestro a MasterCard Electronic 0,60%

Scheme fees:

Card scheme fees (indicative)	domestic %	EUR per TXN	EEA %	EUR per TXN
VISA credit AVG.	0,03647 EUR	0,005040 EUR	0,03647 EUR	0,005040 EUR
Mastercard credit AVG.	0,20055 EUR	0,007747 EUR	0,30555 EUR	0,007747 EUR